

# 2021 PERFORMANCE SCORECARD

## NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

	Component				Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2018	2019	2020	2021	
SOCIAL IMPACT	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives							
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service							
STAKEHOLDERS	SM 1	Number of completed and energized sitio projects	Total actual completed and energized sitio projects	20.00%	Actual over Target	1,906	962	478	1,085
	SM 2	Number of consumers connected	Total actual consumers connected	15.00%	Actual over Target	N/A	460,000	400,000	400,000
	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness							
	SM 3	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5.00%	Actual over Target	3,153	2,200	880	1,100
	SM 4	Improved EC Overall Performance Rating from “B” to “C” to at least “A” Rating	<u>Number of Improved ECs</u> Total number of ECS under “B” and “C”	0.00%	-	12 ECs	6 ECs	NEA Board-Approved Criteria and Parameters in Assessing EC Overall Performance	Improvement from Baseline

	Component					Baseline		Targets	
	Objective/Measure		Formula	Wt.	Rating System	2018	2019	2020	2021
STAKEHOLDERS	SO 4	To enhance networking to gain support for program implementation <sup>i</sup>							
	SM 5	Percentage of Satisfied Customers	No. of Satisfied Respondents Total No. of Respondents	5.00%	Actual over Target <i>(0%= If less than 80%)</i>	0%	99.17%	90%	90%
	Subtotal			45.00%					
	SO 5	To sustain the organization’s viability and ensure accountability and transparency							
FINANCIAL	SM 6	Amount of loans facilitated (PHP Billion)	Below Php 250M is 0%. For the amount ≥ Php 250M, 10% is proportionally distributed	10.00%	Actual over Target	1.984	0.450	0.245	0.5
	SM 7	Percentage of ECs under Category B, C and D provided with loans	Category B, C, and D ECs provided with loans Total number of B, C, and D ECs	0.00%	-	59%	65%	Report of Actual Accomplishments	Report of Actual Accomplishments
	SM 8	High collection efficiency maintained (%)	∑ Total collections – advanced payments (due for succeeding years) ∑ Amortization due for the year	5.00%	Actual over Target	100%	100%	81.41%	97.23%

<sup>i</sup> Based on NEA's proposed Strategy Map submitted on 24 November 2020.

Component					Baseline		Targets		
Objective/Measure		Formula	Wt.	Rating System	2018	2019	2020	2021	
FINANCIAL	SM 9	Payment of NG Advances	Actual (Principal and Interest) Payment Agreed Target Principal Payment and Actual Interest for the year	5.00%	Actual over Target	N/A	N/A	Subject to revised payment scheme approved by DOF	Payment based on DOF-approved payment scheme
	SM 10	Continuing Electrification Subsidy Utilization Rate	Total 2020 SEP <u>Disbursed</u> Total Continuing SEP Subsidy as of 31 December 2020	10.00%	Actual over Target	N/A	N/A	N/A	100%
	Subtotal		30.00%						
INTERNAL PROCESS	SO 6	To upgrade organizational infrastructures							
	SM 11	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	<u>Total compliant projects</u> Total funded projects	6.00%	Actual over Target	70.88%	80% of projects done as of end of September 2019	10% of projects done as of end of September 2020	70% of projects done as of end of September 2021
	SM 12	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	Actual percentage of sitios completed and energized within 180 days from release of <u>funds to ECs</u> Target rate	6.00%	Actual over Target	87.67%	80%	40%	50%

2021 Performance Scorecard

Component						Baseline		Targets	
Objective/Measure		Formula	Wt.	Rating System	2018	2019	2020	2021	
	SM 13	Percentage of regular loans released within prescribed processing periods	$\frac{\text{Loan applications released within period}}{\text{Total loan applications with complete documentations}}$	3.00%	Actual over Target	100%	100% (released within 24 days)	100% (released within 24 days)	100% (released within 24 days)
			<b>Subtotal</b>	<b>15.00%</b>					
LEARNING AND GROWTH	SO 7	To enhance human resources' knowledge, skills and behavioral competencies							
	SM 14	Compliance to Quality Standards	Actual Accomplishment	5.00%	All or Nothing	Surveillance Audit Passed	Surveillance Audit Passed	Re-Certification Audit Passed	Surveillance Audit Passed
	SM 15	Percentage of employees with required competencies met	$\frac{\text{Total number of employees with required competencies met}}{\text{Total number of employees}}$	5.00%	All or Nothing	66.20% (190/287)	67.49% (191/283)	Increase from 2019 Competency Level	Increase from 2020 Competency Level
	<b>Subtotal</b>			<b>10.00%</b>					
	<b>TOTAL</b>			<b>100.00%</b>					