

PALACIO DEL GOBERNADOR CONDOMINIUM CORPORATION (PDGCC)  
Validation of 2024 Performance Scorecard

Component					Rating System	Target	PDGCC Submission		GCG Validation		Supporting Documents	Remarks
Objective/Measure		Formula	Weight	Actual			Rating	Actual	Rating			
CUSTOMERS	SO 1	Provide Excellent Service to Building Tenants/Owners/Occupants										
	SM 1	Percentage of Satisfied Customers	Total Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Survey Respondents	20%	(Actual / Target) x Weight 0% = If Less Than 80%	90%	No reported accomplishment	20%	97.38%	0%	Harmonized Client Satisfaction Measurement Results of GOCCs Covered by R.A. No. 10149 as endorsed by the Anti-Red Tape Authority (ARTA)	The measure covered the responses of stakeholders availing of PDGCC's external services only.  The PDGCC garnered a CSM rating of 97.38%; however, the corporation was tagged as "non-compliant" due to the late submission of CSM Report to ARTA. Hence, PDGCC is given a 0% rating.
		Sub-total		20%				20%		0%		

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Objective/Measure	Formula	Weight	Actual			Rating	Actual	Rating			
INTERNAL PROCESS	SO 2	Efficient Building and Facilities Maintenance and Security									
	SM 2	Percentage of Effective Preventive Maintenance of Building Facilities Completed Based on Annual Procurement Plan (APP)	Number of Effective Preventive Maintenance Projects Costing Above ₱50,000 Completed / Total Number of Planned Effective Preventive Maintenance Projects for the Year Costing Above ₱50,000	25%	(Actual / Target) x Weight	100% of Effective Preventive Maintenance Projects Costing Above ₱50,000 Completed	5 out 5 Preventive Maintenance for the Year Costing Above ₱50,000 were Completed	25%	100% of Effective Maintenance Projects Costing Above ₱50,000 Completed	25%	Amended Annual Procurement Plan (APP) for FY 2024 List of Preventive Maintenance Completed for CY 2024 Purchase Orders Disbursement Vouchers  PDGCC completed five (5) preventive maintenance projects costing above ₱50,000 in 2024.
	SM 3	Percentage of Emergency Work Accomplished Based on Total Number of Emergency Reported	Number of Emergency Works or Repairs Accomplished / Total Number of Emergency Works or Repairs Reported	15%	(Actual / Target) x Weight	Accomplish 100% of Emergency Works Reported	1 out of 1 Major Emergency Work for the Year Completed	15%	100% of Emergency Works Reported Accomplished	15%	Incident Reports Purchase Order Disbursement Voucher  PDGCC completed one (1) major emergency work in 2024.

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	SM 4	Institute Quality Management System	Actual Accomplishment	10%	All or Nothing	Board-Approved Quality Policy and Board-Approved Quality Management System Procedure	No reported accomplishment	0%	No Board-Approved Quality Policy and Board-Approved Quality Management System Procedure	0%	Not Applicable	Target not met.
		Sub-total		50%				40%		40%		
FINANCE	SO 3	Efficient Utilization of Corporate Operating Budget										
	SM 5	Disbursement Budget Utilization Rate	Total Disbursement / Total Board-Approved Corporate Operating Budget (Both Net of PS Cost)	20%	(Actual / Target) x Weight	90%	71.95%	11%	82.49%	18.33%	Board-Approved Corporate Operating Budget for 2024 Budget Utilization Report Disbursement Vouchers Petty Cash Vouchers Cash Advance Liquidation Reports	PDGCC disbursed a total of ₱16,895,370.23 out of the total 2024 budget of ₱23,545,016.42 Both net of PS Cost.  Savings from procurement amounting to ₱2,525,838.08 was added back to the numerator in the final computation of the BUR.
		Sub-total		20%				11%		18.33%		

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Objective/Measure		Formula	Weight	Actual			Rating	Actual	Rating			
LEARNING AND GROWTH	SO 4	Enhance Human Resource Development Initiatives of PDGCC										
	SM 6	Establish Competency Framework	Actual Accomplishment	10%	All or Nothing	Board-Approved Competency-Based Framework	No reported accomplishment	0%	No Board-Approved Competency-Based Framework	0%	Not Applicable	Target not met.
		Sub-Total		10%				0%		0%		
		TOTAL		100%				71%		58.33%		

Annex A Reviewed and Certified Correct by:

SIGNATURE REDACTED  
ATTY. MARICOR E. LACAMBACAL  
Director IV  
Corporate Governance Office C

SIGNATURE REDACTED  
JAENA M. ROSAL  
Director III  
Corporate Governance Office C