

**LOCAL WATER UTILITIES ADMINISTRATION (LWUA)  
Validated 2021 Performance Scorecard**

Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks																																																							
Objective/Measure	Formula	Wt.	2021	Actual	Rating	Score	Rating																																																										
<p><b>SO 1</b> Expand Coverage and Reliable Water Service at Affordable Rates</p>																																																																	
<b>SOCIAL IMPACT</b>	SM 1	Proportion of HHs in operational WD areas with access to level III safe water supply to total number of HH increased	Households with water connections over total households in service areas	0%	40.01%	39.67%	0%	38.07%	0%	<ul style="list-style-type: none"> <li>Summary Reports of the No. of Households with water connection per region, signed by Managers of UDEV 1, 2, 3, 4, WSUDD and Deputy Admin. of IDS</li> </ul>	<p>The actual number of households served per area is as follows:</p> <table border="1"> <thead> <tr> <th>Region</th> <th>No. of HHs with Level III service</th> <th>Total No. of HHs</th> </tr> </thead> <tbody> <tr><td>CAR</td><td>79,855</td><td>186,395</td></tr> <tr><td>I</td><td>313,656</td><td>908,286</td></tr> <tr><td>II</td><td>137,845</td><td>522,567</td></tr> <tr><td>III</td><td>1,278,920</td><td>2,431,450</td></tr> <tr><td>IV-A</td><td>905,959</td><td>2,088,213</td></tr> <tr><td>IV-B</td><td>88,620</td><td>292,941</td></tr> <tr><td>V</td><td>318,360</td><td>829,540</td></tr> <tr><td>VI</td><td>360,142</td><td>1,437,947</td></tr> <tr><td>VII</td><td>378,535</td><td>1,043,585</td></tr> <tr><td>VIII</td><td>144,017</td><td>522,045</td></tr> <tr><td>IX</td><td>146,703</td><td>493,164</td></tr> <tr><td>X</td><td>283,061</td><td>668,646</td></tr> <tr><td>XI</td><td>359,629</td><td>938,109</td></tr> <tr><td>XII</td><td>214,327</td><td>776,296</td></tr> <tr><td>XIII</td><td>170,879</td><td>384,806</td></tr> <tr><td>BARMM</td><td>60,800</td><td>243,574</td></tr> <tr><td><b>Total</b></td><td><b>5,241,308</b></td><td><b>13,767,564</b></td></tr> </tbody> </table>	Region	No. of HHs with Level III service	Total No. of HHs	CAR	79,855	186,395	I	313,656	908,286	II	137,845	522,567	III	1,278,920	2,431,450	IV-A	905,959	2,088,213	IV-B	88,620	292,941	V	318,360	829,540	VI	360,142	1,437,947	VII	378,535	1,043,585	VIII	144,017	522,045	IX	146,703	493,164	X	283,061	668,646	XI	359,629	938,109	XII	214,327	776,296	XIII	170,879	384,806	BARMM	60,800	243,574	<b>Total</b>	<b>5,241,308</b>	<b>13,767,564</b>
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Objective/Measure	Formula	Wt.	2021	Actual	Rating	Score	Rating					
SOCIAL IMPACT	SO 2	Provide Adequate Sanitation										
	SM 2	Sanitation feasibility studies completed	No. of Sanitation Feasibility Studies completed	10%	32	32	10%	32	10%	<ul style="list-style-type: none"> <li>Draft Final Reports on the Conduct of Feasibility Studies for the Identification of Concept Designs for Sanitation Projects</li> </ul>	The following WDs with final report are as follows:	
											Abucay, Bataan	Mabitac, Laguna
											Dinalupihan, Bataan	Magdalena, Laguna
											Mariveles, Bataan	Pagsanjan, Laguna
											Pilar, Bataan	Pakil, Laguna
											Samal, Bataan	San Pablo City, Laguna
											Amadeo, Cavite	San Pedro City, Laguna
											Dasmariñas City, Cavite	Santa Cruz, Laguna
											Indang, Cavite	Siniloan, Laguna
											Tagaytay, Cavite	Victoria, Laguna
											Alaminos, Laguna	Apalit, Pampanga
											Cabuyao, Laguna	Candaba, Pampanga
											Laguna Bay	Floridablanca, Pampanga
											Calamba City, Laguna	Mabalat City, Pampanga
									Calauan, Laguna		Magalang, Pampanga	
									Famy, Laguna	San Simon, Pampanga		
									Los Baños, Laguna	Santa Ana, Pampanga		
										Per communication with LWUA, the draft reports are also the final reports as LWUA has no further comments on the initial draft accomplished by the 3 <sup>rd</sup> party.		
		<b>Subtotal</b>		<b>10%</b>			<b>10%</b>		<b>10%</b>			



Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks												
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<b>SO 3 Ensure Reliable and Economically Viable Water Districts</b>																						
CUSTOMERS/STAKEHOLDERS	SM 3	Percentage of Operational WDs with at least 90% collection efficiency	Number of WDs with at least 90% collection efficiency/ Total operational WDs	6%	37.59% (200/532)	62.97% (335/532 WDs)	6%	65.41% (348/532 WDs)	6%	<ul style="list-style-type: none"> <li>Percentage of WDs with at least 90% Collection Efficiency signed by Managers of UDEV 1, 2, 3, 4, and Deputy Admin. of IDS</li> </ul> <p>The breakdown of the accomplishment is as follows:</p> <table border="1"> <thead> <tr> <th>Area</th> <th>No. of WDs</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>124</td> </tr> <tr> <td>2</td> <td>81</td> </tr> <tr> <td>3</td> <td>59</td> </tr> <tr> <td>4</td> <td>84</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>348</b></td> </tr> </tbody> </table>	Area	No. of WDs	1	124	2	81	3	59	4	84	<b>TOTAL</b>	<b>348</b>
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<b>SM 4 Compliance to Philippine National Standards for Drinking Water (PNSDW)</b>																						
	a. Percentage of WDs with 100% PNSDW Compliance	No. of operational WDs with at least 8 months compliance/ No. of operational WDs	5%	50%	47.93% (255/532)	4.79%	48.50% (258/532)	4.85%	<ul style="list-style-type: none"> <li>Percentage of WDs with at least 8 months of PNSDW compliance signed by Managers of UDEV 1, 2, 3, 4, and Deputy Admin. of IDS</li> </ul> <p>Breakdown is as follows:</p> <table border="1"> <thead> <tr> <th>Area</th> <th>No. of Complaints WDs</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>68</td> </tr> <tr> <td>2</td> <td>59</td> </tr> <tr> <td>3</td> <td>60</td> </tr> <tr> <td>4</td> <td>71</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>258</b></td> </tr> </tbody> </table>	Area	No. of Complaints WDs	1	68	2	59	3	60	4	71	<b>TOTAL</b>	<b>258</b>	
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	b. Percentage of WDs which conducted and passed at least one PNSDW test	No. of operational WDs which conducted and passed at least one PNSDW test/ No. of operational WDs	5%	80%	71.05%	4.44%	71.43%	4.46%	<ul style="list-style-type: none"> <li>Percentage of WDs which conducted and passed at least one PNSDW test signed by Managers of UDEV 1, 2, 3, 4, and Deputy Admin. of IDS</li> </ul> <p>380 out of 532 WDs passed at least one PNSDW. Breakdown is as follows:</p> <table border="1"> <thead> <tr> <th>Area</th> <th>No. of Complaints WDs</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>104</td> </tr> <tr> <td>2</td> <td>87</td> </tr> <tr> <td>3</td> <td>95</td> </tr> <tr> <td>4</td> <td>94</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>380</b></td> </tr> </tbody> </table>	Area	No. of Complaints WDs	1	104	2	87	3	95	4	94	<b>TOTAL</b>	<b>380</b>	
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	Objective/Measure	Formula	Wt.	2021	Actual	Rating	Score	Rating								
CUSTOMERS/ STAKEHOLDERS	SO 4 Institutionalize Good Governance in Water Districts															
	SM 5	Percentage of Satisfied Customers	Number of respondents which gave at least a satisfactory rating/ Total number of respondents	5%	80% of respondents	Draft MOA with UP	0%	Non-compliant with the GCG-prescribed questionnaire	0%	<ul style="list-style-type: none"> <li>CSS Final Report</li> <li>Sample Questionnaires</li> <li>Spot-checking and back-checking report</li> </ul>	Upon inspection of ten (10) accomplished questionnaires, the GCG-prescribed questions in the Screener and Part I were completely removed. Moreover, there is no socio-demographic profile included in the survey questionnaires. Based on the CSS Enhanced Standard Guidelines, questions under the main questionnaire are fixed and may not be altered, modified, or deleted.					
<b>Subtotal</b>			<b>21%</b>				<b>15.23%</b>		<b>15.31%</b>							
FINANCE	SO 5 Ensure the Financial Viability and Sustainability of LWUA Operations															
	SM 6	Percentage of non-performing loans collected	Actual Amount/ Amount Due	3%	4.71%	5.35% (P169M)	3%	5.35% (P169M)	3%	<ul style="list-style-type: none"> <li>Accomplishment Report: Non-Performing Loan Collection</li> </ul>	The breakdown for cash collection is as follows: <table border="1" style="margin-left: 20px;"> <tr> <td>Principal</td> <td>₱88,300,676.46</td> </tr> <tr> <td>Interest</td> <td>80,677,624.16</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>168,978,300.62</b></td> </tr> </table>	Principal	₱88,300,676.46	Interest	80,677,624.16	<b>TOTAL</b>
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FINANCE	SM 7	Collection Efficiency Ratio (Performing Loan)	Total Collections (PLs) / Total Billings (PLs)	12%	80%	99.77% (849.478 M / 851.425 M)	12%	97.61% (831.061 M / 851.425 M)	12%	<ul style="list-style-type: none"> <li>Billing and Collection - Performance Loans</li> </ul> <p>The breakdown for billings and collections are as follows:</p> <p><b>Billing</b></p> <table border="1"> <tr> <td>Principal</td> <td>₱559,193,246.61</td> </tr> <tr> <td>Interest</td> <td>292,231,494.64</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>851,424,741.25</b></td> </tr> </table> <p><b>Collection</b></p> <table border="1"> <tr> <td>Principal</td> <td>₱544,352,180.14</td> </tr> <tr> <td>Interest</td> <td>286,708,708.26</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>831,060,878.40</b></td> </tr> </table> <p>Total overpayment of ₱18,417,095.82 was excluded and would be accounted during the year it will fall due.</p>	Principal	₱559,193,246.61	Interest	292,231,494.64	<b>TOTAL</b>	<b>851,424,741.25</b>	Principal	₱544,352,180.14	Interest	286,708,708.26	<b>TOTAL</b>	<b>831,060,878.40</b>							
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SM 8	Maintain a Positive Net Income	Net Income (Absolute Income)	4%	₱0.4 M	₱0.195 M	1.95%	₱0.195 M	1.95%	<ul style="list-style-type: none"> <li>Condensed Statement of Financial Performance for 2021 and 2020 signed by Chief Accountant and Manager of Accounting Department</li> <li>COA-Audited Financial Statement 2021</li> </ul> <p>The breakdown of the net income for 2021 is as follows:</p> <table border="1"> <thead> <tr> <th>Particulars (in ₱)</th> <th>2021</th> </tr> </thead> <tbody> <tr> <td>Revenue</td> <td>499,760,443</td> </tr> <tr> <td>Other Gains</td> <td>124,999,860</td> </tr> <tr> <td>PS Cost</td> <td>271,271,294</td> </tr> <tr> <td>MOOE</td> <td>64,859,914</td> </tr> <tr> <td>Financial Expense</td> <td>63,067,401</td> </tr> <tr> <td>Non-cash Expense</td> <td>104,312,135</td> </tr> <tr> <td>Losses</td> <td>94,646,964</td> </tr> <tr> <td>Income Tax Expense</td> <td>26,407,510</td> </tr> <tr> <td><b>Net Income</b></td> <td><b>195,085</b></td> </tr> </tbody> </table>	Particulars (in ₱)	2021	Revenue	499,760,443	Other Gains	124,999,860	PS Cost	271,271,294	MOOE	64,859,914	Financial Expense	63,067,401	Non-cash Expense	104,312,135	Losses	94,646,964	Income Tax Expense	26,407,510	<b>Net Income</b>	<b>195,085</b>
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Objective/Measure	Formula	Wt.	2021	Actual	Rating	Score	Rating												
FINANCE	SM 9	Percentage of payment of LWUA's loan payable – current portion	Payment/ Loans Payable	5%	100% (321M/ 321M)	105.3% (338M/ 321M)	5%	100% (361M/ 321M)	5%	<ul style="list-style-type: none"> <li>Schedule of Projected and Actual Foreign Loans Amortization signed by Manager for Accounting Department</li> </ul> <p>The breakdown of accomplishment is as follows:</p> <table border="1"> <tr> <td>Projected</td> <td>₱321,239,395.69</td> </tr> <tr> <td>Actual</td> <td>361,101,138.70</td> </tr> <tr> <td>Variance</td> <td>(₱39,861,743.01)</td> </tr> </table> <p>The variance of ₱39.862 Million represents foreign exchange difference between the date of recording and the date of settlement.</p>	Projected	₱321,239,395.69	Actual	361,101,138.70	Variance	(₱39,861,743.01)			
	Projected	₱321,239,395.69																	
Actual	361,101,138.70																		
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<b>Sub-total</b>			<b>24%</b>				<b>21.95%</b>	<b>21.95%</b>											
INTERNAL PROCESS	SO 6	Ensure Competent Delivery of Financial, Technical, and Institutional Development Assistance																	
	SM 10	Percentage of PBB Application reviewed and endorsed to DBM within the prescribed timeline	Number of PBB applications reviewed and endorsed to DBM within the prescribed timeline / Total applicants	5%	100%	100% (119/119)	5%	3.33% (4/120)	0.16%	<ul style="list-style-type: none"> <li>2020 PBB Applicants signed by Managers of UDEV 1, 2, 3, 4 and Acting Deputy Admin. for IDS</li> </ul> <p>Despite the review of 94 out of 120 PBB applications of Local Water Districts' (LWDs) within 14 working days, only 4 applications were endorsed to DBM within 3 days. Similar with 2020, following the failure to submit sufficient justification, LWUA is only given a pro-rated rating for this measure.</p>									
	SM 11	No. of Projects (with NCA) bid-out	No. of Projects (with NCA) successfully issued Notice of Award (NOA)	4%	95	40	1.68%	34	1.43%	<ul style="list-style-type: none"> <li>List of Projects (with NCA) bid-outs (2021) signed by Acting Deputy Admin. of Engineering service</li> <li>Notice of Award of projects</li> </ul> <table border="1"> <tr> <td><b>With NOA (2021)</b></td> <td><b>30</b></td> </tr> <tr> <td>With NOA (2020)</td> <td>8</td> </tr> <tr> <td>With NOA (2022)</td> <td>1</td> </tr> <tr> <td>No NOA</td> <td>1</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>40</b></td> </tr> </table> <p>Out of the forty (40) projects, only thirty-four (34) are included in the 2021 accomplishment. Four (4) NOAs issued in 2020 were excluded, namely, Narvacan, Alaminos, Donsol,</p>	<b>With NOA (2021)</b>	<b>30</b>	With NOA (2020)	8	With NOA (2022)	1	No NOA	1	<b>TOTAL</b>
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Objective/Measure	Formula	Wt.	2021	Actual	Rating	Score	Rating															
									signed by General Managers of LWDs	and New Lucena as the first three (3) WDs were not included in the list of projects targeted for bid-out for 2021. Meanwhile, New Lucena issued NOA prior to the conduct of the TPM between the GCG and LWUA on 20 November 2020.												
INTERNAL PROCESS	Percentage of projects (with NCA) completed during the year																					
	a. Started during the year (single-year projects)	Projects (with NCA) completed / Projects with NCA	4%	100%	0%	0%	0%	0%	-	LWUA failed to complete any single-year projects due to unsuccessful biddings, transition to new LWUA Administrator, delays in the release of funds and submission of documentary requirements by the Water Districts, and issues in right of way and permits. However, LWUA failed to provide sufficient supporting documents. Thus, a zero rating is given for this measure.												
	b. Carry-over projects from previous year (multi-year projects)		4%	100%	36% (18/50)	1.44%	36% (18/50)	1.44%	<ul style="list-style-type: none"> <li>Completed Carry-over Projects from previous years (multi-year projects) signed by Acting Deputy Admin. of Engineering service</li> <li>Certificates of Project Completion (COC)</li> </ul>	LWUA provided eighteen (18) certificates of completion for 2021. The breakdown of these projects based on the fund source is presented below: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Fund Source</th> <th>No. of Projects</th> </tr> </thead> <tbody> <tr> <td>NG2014</td> <td>2</td> </tr> <tr> <td>NG2016</td> <td>3</td> </tr> <tr> <td>NG2017</td> <td>9</td> </tr> <tr> <td>NHA-Yol</td> <td>3</td> </tr> <tr> <td>DOH 2010</td> <td>1</td> </tr> <tr> <td><b>Total</b></td> <td><b>18</b></td> </tr> </tbody> </table>	Fund Source	No. of Projects	NG2014	2	NG2016	3	NG2017	9	NHA-Yol	3	DOH 2010	1
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INTERNAL PROCESS	SM 13	GAA Funds Utilization Rate																																				
		a. Carry-over	Total Funds Disbursed/ Total Funds Available and Obligated at the beginning of the year	10%	50%	30.96% (388.48M/ 1,254.66M)	6.19%	30.96% (388.48M/ 1,254.66M)	6.19%	<ul style="list-style-type: none"> <li>Summary of Project Disbursements CY 2021 signed by Manager of Accounting Department</li> </ul> <table border="1"> <tr><td colspan="2">Breakdown of the accomplishment is as follows:</td></tr> <tr><td>2009 NG Subsidy</td><td>₱593,896.14</td></tr> <tr><td>2012 NG Subsidy</td><td>9,183,391.59</td></tr> <tr><td>2014 NG Subsidy</td><td>16,779,060.88</td></tr> <tr><td>2016 NG Subsidy</td><td>28,583,944.48</td></tr> <tr><td>2017 NG Subsidy</td><td>102,047,114.57</td></tr> <tr><td>2013 NHA Yolanda 77M</td><td>1,667,513.95</td></tr> <tr><td>2015 NHA Yolanda</td><td>6,147,001.71</td></tr> <tr><td>2016 NHA Yolanda</td><td>12,115,753.92</td></tr> <tr><td>2016 NHA 991M</td><td>32,430,467.90</td></tr> <tr><td>GAA 2016</td><td>39,864,449.17</td></tr> <tr><td>GAA 2017</td><td>131,429,277.85</td></tr> <tr><td>GAA 2020 NDRRMF</td><td>7,638,634.00</td></tr> <tr><td><b>Total</b></td><td><b>₱388,480,506.16</b></td></tr> </table>	Breakdown of the accomplishment is as follows:		2009 NG Subsidy	₱593,896.14	2012 NG Subsidy	9,183,391.59	2014 NG Subsidy	16,779,060.88	2016 NG Subsidy	28,583,944.48	2017 NG Subsidy	102,047,114.57	2013 NHA Yolanda 77M	1,667,513.95	2015 NHA Yolanda	6,147,001.71	2016 NHA Yolanda	12,115,753.92	2016 NHA 991M	32,430,467.90	GAA 2016	39,864,449.17	GAA 2017	131,429,277.85	GAA 2020 NDRRMF	7,638,634.00	<b>Total</b>	<b>₱388,480,506.16</b>
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2013 NHA Yolanda 77M	1,667,513.95																																					
2015 NHA Yolanda	6,147,001.71																																					
2016 NHA Yolanda	12,115,753.92																																					
2016 NHA 991M	32,430,467.90																																					
GAA 2016	39,864,449.17																																					
GAA 2017	131,429,277.85																																					
GAA 2020 NDRRMF	7,638,634.00																																					
<b>Total</b>	<b>₱388,480,506.16</b>																																					
b. Current	Cash Disbursed/ Total Cash Program	0%	100%	-	-	-	0%	<ul style="list-style-type: none"> <li>Letters from DBM</li> <li>Memorandum from the OP</li> <li>Board of Trustees Resolution</li> </ul>	<p><i>Measure for Exclusion.</i></p> <p>LWUA did not receive Notice of Cash Allocation (NCA) in 2021 attributable to GAA 2021.</p>																													
<b>Subtotal</b>		<b>27%</b>				<b>14.31%</b>		<b>9.22%</b>																														



Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks									
Objective/Measure	Formula	Wt.	2021	Actual	Rating	Score	Rating												
SO 7 Develop a Competent and Efficient Workforce of Dedicated Civil Servants																			
LEARNING AND GROWTH	SM 14	ISO 9001:2015 Certification	Milestone	5%	Passed Surveillance Audit, Start-up Activities re renewal of ISO Certification	Passed the Re-certification Audit	5%	Recertified	5%	<ul style="list-style-type: none"> <li>ISO 9001:2015 Certificate</li> <li>Audit Report</li> </ul>	<p>Below are the details of the Certification:</p> <table border="1"> <tr> <td><b>Date of Certificate:</b></td> <td>18 February 2022</td> </tr> <tr> <td><b>Scope:</b></td> <td>Public Administration covering water rate fees (Initial and Adjustment) review and approval for all water districts</td> </tr> <tr> <td><b>Office Covered:</b></td> <td>Central Office</td> </tr> <tr> <td><b>Valid until:</b></td> <td>19 December 2024</td> </tr> </table> <p>LWUA conducted the recertification audit on 17 December 2021. The following start-up activities were also carried out: Awareness Seminar on ISO 9001:2015 – May 11 to 12, 2021; Internal Quality Audit – May 25 to 28, 2021; and, Refresher Course on IQA – June 29 to 30, 2021.</p>	<b>Date of Certificate:</b>	18 February 2022	<b>Scope:</b>	Public Administration covering water rate fees (Initial and Adjustment) review and approval for all water districts	<b>Office Covered:</b>	Central Office	<b>Valid until:</b>	19 December 2024
	<b>Date of Certificate:</b>	18 February 2022																	
	<b>Scope:</b>	Public Administration covering water rate fees (Initial and Adjustment) review and approval for all water districts																	
<b>Office Covered:</b>	Central Office																		
<b>Valid until:</b>	19 December 2024																		
SM 15	Percentage of employees meeting required competencies	Milestone	3%	Board-Approved Competency Model	Draft LWUA Competency Table	0%	No Board-approved Competency Model	0%	<ul style="list-style-type: none"> <li>LWUA Draft Competency Table</li> <li>Letter to GCG</li> </ul>	As of December 2021, LWUA only accomplished the draft Competency Table, which consists of the following competencies: Core, Organizational, Leadership/ Managerial, and Functional. As such, LWUA was unable to secure a Board-approved Competency Model.									
<b>Sub-total</b>			<b>8%</b>			<b>5%</b>		<b>5%</b>											
<b>TOTAL</b>			<b>90%</b>			<b>66.49%</b>		<b>61.48%</b>											
<b>VALIDATED TOTAL</b>			<b>90%</b>			<b>73.87%</b>		<b>61.48% / 90% = 68.31%</b>											