

**NATIONAL TRANSMISSION CORPORATION (TransCo)
Validated 2018 Performance Scorecard**

| | Component | | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | | | | | | | | | | | | | | | | | | | | | | |
|-------------------|---|--|--|---------------|---|---|--------|---|--------|--|---|--|--------------|--------------------|---|----------------|----|-------|-----------|----|-------|---------|---|------|--------------|---|------|-------------------|---|---|--------------|------------|-------------|
| | Objective/Measure | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | | | | | | | | | | | | | | | | | | | | | | |
| CUSTOMER | SO 1 | Enhance customer/stakeholders satisfaction in line with the mandates of TransCo | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | SM 1 | Percentage of satisfied customers | Five-point satisfaction scale. At least 4 rating to be considered satisfactory | 10.00% | Actual/Target 0%= If less than 80% | 90% Satisfied Customers <i>(using the Standard Methodology and Questionnaire developed by GCG)</i> | 98.16% | 10.00% | 98.16% | 10.00% | <ul style="list-style-type: none"> 2018 Customer Satisfaction Survey (CSS) prepared by Development Academy of the Philippines (DAP) DAP Report on Quality Control Procedures Implemented Five sample accomplished survey questionnaire Coded raw data | Breakdown of the CSS result on the overall satisfaction of TransCo: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Satisfaction</th> <th>No. of respondents</th> <th>%</th> </tr> </thead> <tbody> <tr> <td>Very Satisfied</td> <td>43</td> <td>39.44</td> </tr> <tr> <td>Satisfied</td> <td>64</td> <td>58.72</td> </tr> <tr> <td>Neither</td> <td>1</td> <td>0.92</td> </tr> <tr> <td>Dissatisfied</td> <td>1</td> <td>0.92</td> </tr> <tr> <td>Very Dissatisfied</td> <td>0</td> <td>0</td> </tr> <tr> <td>TOTAL</td> <td>109</td> <td>100%</td> </tr> </tbody> </table> <p>Overall, the survey conducted by DAP for TransCo is compliant with the prescribed guidelines of GCG. 98.16% of respondents gave a rating of "Very Satisfied" or "Satisfied."</p> | Satisfaction | No. of respondents | % | Very Satisfied | 43 | 39.44 | Satisfied | 64 | 58.72 | Neither | 1 | 0.92 | Dissatisfied | 1 | 0.92 | Very Dissatisfied | 0 | 0 | TOTAL | 109 | 100% |
| | Satisfaction | No. of respondents | % | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Very Satisfied | 43 | 39.44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Satisfied | 64 | 58.72 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Neither | 1 | 0.92 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dissatisfied | 1 | 0.92 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Very Dissatisfied | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TOTAL | 109 | 100% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SO 2 | Ensure continuous supply of electricity | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SM 2 | System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function) | The sum for all circuit hours available (Number of circuits) x (Number of hours in period) | 4.00% | Actual/Target | Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53% | Luzon - 99.38% Visayas - 99.78% Mindanao - 99.84% | 4.00% | Luzon - 99.38% Visayas - 99.78% Mindanao - 99.84% | 4.00% | <ul style="list-style-type: none"> NGCP Transmission Lines and Substations Performance Report CY 2018 | Validated with supporting documents. | | | | | | | | | | | | | | | | | | | | | | |

| | | Component | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | |
|-------------------|---------|---|--|-------|---------------|--|---|----------------|---|----------------------|--|--|
| Objective/Measure | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | | |
| CUSTOMER | SM 3 | System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-minutes) of a single delivery point or a system) | Ratio of the unserved energy to the system peak load: {{[MW lost x duration (min)]/System Peak Load (MW)} | 4.00% | Actual/Target | Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins | Luzon – 3 mins Visayas – 27.34 mins Mindanao – 28.29 mins | 4.00% | Luzon – 3 mins Visayas – 27.34 mins Mindanao – 28.29 mins | 4.00% | <ul style="list-style-type: none"> NGCP Transmission Lines and Substations Performance Report CY 2018 | Validated with supporting documents. |
| | SO 3 | Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities | | | | | | | | | | |
| | SM 4 | No. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated | Σ No. of ROW Claims/cases approved for settlement + Σ No. of Expropriation Cases Initiated | 8.00% | Actual/Target | 160 (155 expropriation cases initiated and 5 approved for settlement) | 161 (134 expropriation cases initiated and 27 approved for settlement) | 8.00% | 161 (134 expropriation cases initiated and 27 approved for settlement) | 8.00% | <ul style="list-style-type: none"> Report on Claims/Cases with Approved Settlement/Authority Pay as of 31 December 2018 Report on Expropriation Cases Initiated as of 31 December 2018 Case Files and Checklist of Cases. | For the year ended 31 December 2018, TransCo had twenty-seven (27) cases with approved settlement/authority to pay and one hundred thirty-four (134) expropriation cases initiated, or a total of one sixty-one (161) cases. |

| | Component | | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | |
|-----------|-------------------|---|---|---------------|---------------|---------------|---------------|----------------|---------------|----------------------|--|---|
| | Objective/Measure | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | |
| | SO 4 | Efficient administration of the Feed-in Tariff (FIT) Allowance Fund ¹ | | | | | | | | | | |
| | SO 5 | Ensure NGCP's implementation of corrective actions based from the findings by TransCo | | | | | | | | | | |
| CUSTOMER | SM 5 | Total number of major findings/observations corrected | Σ No. of major findings/observations corrected over total agreed major observations for correction | 5.00% | Actual/Target | 78% | 60.66% | 3.89% | 60.66% | 3.89% | <ul style="list-style-type: none"> Summary of Inspections Observations for CY 2018 Actual List and Status of Inspections Observations | 1,161 out of the total 1,914 major findings/observations were closed/ corrected by NGCP. |
| | SM 6 | Total number of minor findings/observations corrected | Σ No. of minor findings/observations corrected over total agreed minor observations for correction | 5.00p% | Actual/Target | 83% | 73.31% | 4.42% | 73.31% | 4.42% | | 3,153 out of the total 4,301 minor findings/observations were closed/ corrected by NGCP. |
| | | | Subtotal | | 36.00% | | | | 34.31% | | 34.31% | |
| | SO 6 | Ensure TransCo's operational viability | | | | | | | | | | |
| FINANCIAL | SM 7 | Reduction of Construction Work In Progress (CWIP) presented under Comprehensive Income (Loss) Account | Actual Amount of CWIP Reduced | 5.00% | Pass or Fail | ₱1.03 Billion | ₱1.05 Billion | 5.00% | ₱1.05 Billion | 5.00% | <ul style="list-style-type: none"> Summary Schedule Journal Vouchers COA AOR A4 (AOM No. 2017-12) Actions Taken/Action Plan/Comments as of 21 December 2018 | The ₱1.05 Billion reduction brings down the CWIP balances in the <i>Comprehensive Income (Loss) Account</i> to ₱4.11 Billion or a decrease by 20% (from ₱5.16 Billion). |

¹ Measure on "timely release of payments to RE Developers" excluded. Outcome measured under Customers Satisfaction Rating.

| | Component | | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | | | | | | | | | | | | | |
|------------------------------|--|---------------------------|--|---------------|---------------|------------|---------------|----------------|---------------|--|---|--|-------------|------------------------|--------------------------|--------|---------------------------|-------|-----------------------|--------|--------------------|----------|------------------------------|----------------|
| | Objective/Measure | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | | | | | | | | | | | | | |
| FINANCIAL | SM 8 | Cost Efficiency - TransCo | $\frac{\text{Controllable OPEX}}{\text{Revenues}}$ | 8.00% | Actual/Target | 0.03872 | 0.02830 | 8.00% | 0.02830 | 8.00% | <ul style="list-style-type: none"> Cost Efficiency Report 31 December 2018 Condensed Statement of Financial Performance for the year ended 31 December 2018 | Details: <table border="1"> <thead> <tr> <th>Particulars</th> <th>Amount (In ₱ Millions)</th> </tr> </thead> <tbody> <tr> <td>Total Operating Expenses</td> <td>321.60</td> </tr> <tr> <td>Less: Uncontrollable Cost</td> <td>39.16</td> </tr> <tr> <td>Controllable Cost (A)</td> <td>282.44</td> </tr> <tr> <td>Total Revenues (B)</td> <td>9,981.34</td> </tr> <tr> <td>Cost Efficiency (A/B)</td> <td>0.02830</td> </tr> </tbody> </table> | Particulars | Amount (In ₱ Millions) | Total Operating Expenses | 321.60 | Less: Uncontrollable Cost | 39.16 | Controllable Cost (A) | 282.44 | Total Revenues (B) | 9,981.34 | Cost Efficiency (A/B) | 0.02830 |
| | Particulars | Amount (In ₱ Millions) | | | | | | | | | | | | | | | | | | | | | | |
| | Total Operating Expenses | 321.60 | | | | | | | | | | | | | | | | | | | | | | |
| | Less: Uncontrollable Cost | 39.16 | | | | | | | | | | | | | | | | | | | | | | |
| Controllable Cost (A) | 282.44 | | | | | | | | | | | | | | | | | | | | | | | |
| Total Revenues (B) | 9,981.34 | | | | | | | | | | | | | | | | | | | | | | | |
| Cost Efficiency (A/B) | 0.02830 | | | | | | | | | | | | | | | | | | | | | | | |
| SM 9 | Collection of Revenues re 3rd Reg. ROW Related Capex | Actual amount collected | 5.00% | Actual/Target | ₱358M | ₱361.52M | 5.00% | ₱361.52M | 5.00% | <ul style="list-style-type: none"> TransCo Official Receipt No. 0029185 dated 8 May 2018 TransCo Official Receipt No. 0029306 dated 17 July 2018 TransCo Official Receipt No. 0029502 dated 15 November 2018. | NGCP's total payment to TransCo amounted to ₱361,516,533.78. | | | | | | | | | | | | | |
| SM 10 | Number of Monitoring Reports on Estimated Recovery Payment | N/A | 3.00% | Pass or Fail | 2 | 4 | 3.00% | 4 | 3.00% | <ul style="list-style-type: none"> Four reports to the Board dated 13 March 2018, 5 June 2018, 23 August 2018 and 26 October 2018. | Validated with supporting documents. | | | | | | | | | | | | | |
| | | Subtotal | 21.00% | | | | 21.00% | | 21.00% | | | | | | | | | | | | | | | |

| | | Component | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | |
|-------------------|---------|---|---|-------|---------------|-----------------|------------------------------|----------------|-----------------|----------------------|--|---|
| Objective/Measure | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | | |
| INTERNAL PROCESS | SO 7 | Enhance performance on mandated roles and responsibilities | | | | | | | | | | |
| | SM 11 | Collection Efficiency (FIT-AIPI) | Fit-All Fund Collection over Total Fit-All Fund Receivables | 3.00% | Actual/Target | 94.00% | 94.04% | 3.00% | 94.04% | 3.00% | <ul style="list-style-type: none"> Collection Efficiency Report as of 31 December 2018 | TransCo collected ₱17,109,380,642 out of the ₱18,193,595,404 FIT-All receivables. |
| INTERNAL PROCESS | SM 12 | TRFLAT Annual Report submitted to DOE, ERC and NGCP. | Annual Report submitted to DOE, ERC, and NGCP | 5.00% | Pass or Fail | 1 Annual Report | 1 Annual Report | 5.00% | 1 Annual Report | 5.00% | <ul style="list-style-type: none"> Transmittal of Joint PSALM-TransCo TRFLAT IBR report to NGCP, copy furnished DOE, and ERC dated 10 December 2018. | Validated with supporting documents. |
| | SM 13 | Percentage of NGCP Projects reviewed (technical review/assessment) within fifty (50) days | Projects reviewed and acted upon <i>within 50 working days from publication date</i> Projects filed by NGCP | 5.00% | Actual/Target | 100% | 23/23 within 50 working days | 5.00% | 100% | 5.00% | <ul style="list-style-type: none"> Copy of ERC Applications Technical Review and Assessment Monitoring Sheet for CY 2018 Technical Review and Assessment of Twenty-Three (23) Projects. | All twenty-three (23) projects were reviewed and acted upon within 50 working days from publication date. |

| Objective/Measure | | Component | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | | | | | | | | | | | | | | | | | |
|--|---|--|--|---------------|---------------|------------|--------|----------------|--------|---|---|------|--|----------------|--------------------|-------------------|------------------------|---------|---------------------------------------|----------|--|--------------|---------------------------------------|---------|--|----------|--|----------|
| | | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | | | | | | | | | | | | | | | | | |
| INTERNAL PROCESS | SM 14 | Number of Final Inspection Reports submitted to NGCP | $\frac{\Sigma \text{ No. of Final Inspection Reports submitted to NGCP within 13 working days}}{\Sigma \text{ Total No. of Final Inspection Reports}}$ | 7.00% | Actual/Target | 85 | 59 | 4.86% | 59 | 6.07% | <ul style="list-style-type: none"> List of Inspections of Transmission Assets and Projects (CY 2018) Annual Inspection Transmission Projects Chronology of Events Actual Inspection Reports <p>Seventeen (17) target inspections on NGCP projects were excluded as NGCP did not allow TransCo to inspect its ongoing projects claiming that it is not covered by the inspections allowed in the Concession Agreement (CA). Considering that this issue must be settled pursuant to the dispute resolution under CA, the 17 targeted inspections on NGCP projects are excluded from the total target inspections.</p> | | | | | | | | | | | | | | | | | |
| | SM 15 | No. of ROW Claims Validated | Σ Actual number of ROW claims validated | 6.00% | Actual/Target | 220 | 227 | 6.00% | 227 | 6.00% | <ul style="list-style-type: none"> Report on Status of ROW Claims for 2018 Actual ROW Claims <p>Breakdown:</p> <table border="1"> <thead> <tr> <th>Area</th> <th>No. of Claims</th> </tr> </thead> <tbody> <tr> <td>North Luzon</td> <td>48</td> </tr> <tr> <td>South Luzon</td> <td>42</td> </tr> <tr> <td>Visayas</td> <td>47</td> </tr> <tr> <td>Mindanao</td> <td>90</td> </tr> <tr> <td>TOTAL</td> <td>227</td> </tr> </tbody> </table> | Area | No. of Claims | North Luzon | 48 | South Luzon | 42 | Visayas | 47 | Mindanao | 90 | TOTAL | 227 | | | | | |
| | Area | No. of Claims | | | | | | | | | | | | | | | | | | | | | | | | | | |
| North Luzon | 48 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| South Luzon | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Visayas | 47 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mindanao | 90 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TOTAL | 227 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SM 16 | Length of T/L and S/S profiled and identified | N/A | 5.00% | Actual/Target | 5,233 km | 5,233 km | 5.00% | 4,211 km | 4.02% | <ul style="list-style-type: none"> Detailed Summary of As-Built/Sketch Plans covering 5,233km of T/L profiled Actual As-Built/Sketch Plans covering 5,233 km of transmission lines profiled <p>Discrepancy between the reported and validated accomplishment is due to the following findings:</p> <table border="1"> <thead> <tr> <th>Particulars</th> <th>km</th> </tr> </thead> <tbody> <tr> <td>TransCo Reported Accomplishment</td> <td>5233.88</td> </tr> <tr> <td>Add/(Less):</td> <td>(1,022.58)</td> </tr> <tr> <td>2018-19 Survey Project</td> <td></td> </tr> <tr> <td>Schedule 4: Thetan – no As Built Plan</td> <td>(109.27)</td> </tr> <tr> <td>Schedule 5: H.O Noveloso – does not match with As Built Plan</td> <td>(42.45)</td> </tr> <tr> <td>Schedule 6: Thetan – no As Built Plan</td> <td>(30.93)</td> </tr> <tr> <td>Schedule 15: Thetan - no As Built Plan</td> <td>(222.87)</td> </tr> <tr> <td>Schedule 17 R.C. Tollo – does not match with As Built Plan</td> <td>(263.89)</td> </tr> </tbody> </table> | Particulars | km | TransCo Reported Accomplishment | 5233.88 | Add/(Less): | (1,022.58) | 2018-19 Survey Project | | Schedule 4: Thetan – no As Built Plan | (109.27) | Schedule 5: H.O Noveloso – does not match with As Built Plan | (42.45) | Schedule 6: Thetan – no As Built Plan | (30.93) | Schedule 15: Thetan - no As Built Plan | (222.87) | Schedule 17 R.C. Tollo – does not match with As Built Plan | (263.89) |
| Particulars | km | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TransCo Reported Accomplishment | 5233.88 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Add/(Less): | (1,022.58) | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2018-19 Survey Project | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Schedule 4: Thetan – no As Built Plan | (109.27) | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Schedule 5: H.O Noveloso – does not match with As Built Plan | (42.45) | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Schedule 6: Thetan – no As Built Plan | (30.93) | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Schedule 15: Thetan - no As Built Plan | (222.87) | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Schedule 17 R.C. Tollo – does not match with As Built Plan | (263.89) | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | Component | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | |
|---------------------|-----------------|--|--|-------|---------------|------------|--------|----------------|--------|----------------------|--|--|
| Objective/Measure | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | Rating | | | | |
| | | | | | | | | | | | Schedule 19 LN Realty – coordinates different with As Built Plan (162.95) Schedule 21 H.O. Noveloso – not included in the report 15.53 2017-18 Survey Project La Trinidad - additional due to typo error 0.02 Schedule 7: Thetan – coordinates different with As Built Plan (205.77) TransCo Validated Accomplishment 4,211.30 | |
| INTERNAL PROCESS | SO 8 | Divest remaining sub-transmission assets to qualified distribution utilities even as the operation and maintenance of such assets are already transferred to NGCP. | | | | | | | | | | |
| | SM 17 | Signed Joint Applications | Σ No. of Joint Applications Filed with ERC | 2.00% | Actual/Target | 2 | 2 | 2.00% | 2 | 2.00% | <ul style="list-style-type: none"> Copy of Joint Applications (ERC Case No. 2017-005 RC and 2018-099 RC) filed with the ERC | ERC Case No. 2017-005 and 2018-099 were officially received by the ERC on 25 January 2018 and 25 September 2018, respectively. |
| | Subtotal | | 33.00% | | | | | 30.86% | | 31.09% | | |
| LEARNING AND GROWTH | SO 9 | Enhance employee's skills and competence | | | | | | | | | | |
| | SM 18 | Percentage of employees with required competencies met | No. of Employees with Required <u>Competencies Met</u> / Total Employees | 5.00% | Actual/Target | 25.00% | 73.32% | 3.82% | 18.95% | 3.79% | <ul style="list-style-type: none"> Competency Assessment Report | 29 out of 153 employees (18.95%) have met the required competencies. |

| | Component | | | | Target | Submission | | GCG Validation | | Supporting Documents | Remarks | |
|----------------------------|-------------------|---------------------------------|------------------------------|----------------|---------------|-------------------------|-------------------------|----------------|-------------------------|----------------------|--|--|
| | Objective/Measure | | Formula | Wt. | Rating System | 2018 | Actual | Rating | Actual | | | Rating |
| LEARNING AND GROWTH | SM 19 | Compliance to Quality Standards | ISO 9001 Certificate Awarded | 5.00% | Pass or Fail | ISO 9001:2015 Certified | ISO 9001:2015 Certified | 5.00% | ISO 9001:2015 Certified | 5.00% | <ul style="list-style-type: none"> ISO 9001:2015 Certificate No. 01-100-1634748 issued by TUV Rheinland | ISO 9001:2015 Certification awarded on 29 November 2018. |
| | Subtotal | | | 10.00% | | | | 8.82% | | 8.79% | | |
| | TOTAL | | | 100.00% | | | | 94.99% | | 95.19% | | |