

AL-AMANAH ISLAMIC INVESTMENT BANK OF THE PHILIPPINES

Component					Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2019	2020	2021	2022	
FINANCIAL	SO 1	Maximize Utilization of Loanable Funds							
	SM 1	Increase of Loan Releases	Actual Accomplishment	15%	(Actual / Target) x Weight	₱248.06 Million	Measure Excluded	₱750.02 Million	₱600 Million
	SO 2	Manage Costs and Expenses							
	SM 2	Minimize Net Loss	Total Revenues – Total Expenses	10%	(Actual / Target) x Weight	(₱74.86 Million)	(₱86 Million)	(₱41.87 Million)	(₱72.82 Million)
	SM 3	Efficient Utilization of Corporate Budget	Total Disbursement / Total DBM Approved Corporate Operating Budget (both net of PS)	5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
	SO 3	Grow Funding Base							
	SM 4	Increase Deposit Level	Sum of All Deposits from Private and Government Sectors	15%	(Actual / Target) x Weight	₱564.54 Million	₱644.28 Million	₱891.77 Million	₱850 Million
	SM 5	Manage Gross Past Due Rate	Gross Past Due/Total Loan Portfolio	10%	{1 – [(Actual – Target) /	n.d.	n.d.	17%	17%

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				Target] x Weight}					
				23% and above = 0%					
	Sub-total		55%						
CUSTOMERS	SO 4	Develop Islamic Products and Services							
	SM 6	Increase Availment of Deposit Products (Islamic): Pilgrimage Savings Plan (PSP)	Total number of accounts under PSP	5%	(Actual/Target) x Weight	444 (79 PSP accounts and 365 Bahsit accounts)	7	550	806
	SM 7	Increase Availment of Financing Products (Islamic): - Al-Murabahah - Al-Bai Bithaman Ajil - Al-Ijarah	Total number of accounts under the Islamic Financing Program	5%	(Actual/Target) x Weight	119	17	419	200
	SO 5	Attract New Accounts							
	SM 8	Number of Deposit Accounts (Conventional and Islamic) ⁵	Absolute Number	5%	(Actual/Target) x Weight	880	7,762	8,566	10,010

⁵ Net of DSWD Accounts.

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INTERNAL PROCESS	SO 6	Ensure Customer Satisfaction							
	SM 9	Percentage of Satisfied Customers	Number of Respondents who gave a rating of at least Satisfactory / Total Number of Respondents	10%	(Actual/Target) x Weight Below 80% = 0%	Report not acceptable	Report not acceptable	95%	95%
		Sub-total		25%					
	SO 7	Increased Accessibility (ATM & Other Distribution Channels)							
	SM 10	Increase Number of Branches with ATMs installed	Actual No. of additional ATMs installed in branches	5%	(Actual /Target) x Weight	Measure Excluded	Measure Excluded	N/A	Additional ATMs in 6 branches
	SO 8	Implement Process Improvements (Improved TAT, Controls)							
	SM 11	Percentage of Transactions Processed within TAT	No. of loan transactions processed within the prescribed period / Total number of loan applications with complete documentation	10%	(Actual / Target) x Weight If below 93% = 0%	Cannot be validated	88%	100%	100% ⁶
		Sub-total		15%					

⁶ Applicable Turnaround Time shall be in accordance with AAIIBP's Citizen's Charter in compliance with Republic Act No. 11032 otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018

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LEARNING AND GROWTH	SO 9	Improve Competencies (Islamic Banking and Operations)							
	SM 12	Improve Competencies of Employees	Competency Baseline 2021 ⁷ – Competency Baseline 2022	5%	All or Nothing	82.60% Competency Level	3.9%	Improvement on the Competency Level of the Organization based on the 2020 year-end assessment	Improvement on the Competency Level of the Organization based on the 2021 year-end assessment
		Sub-total		5%					
		Total		100%					

⁷ The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{b=1}^B \left[\frac{\sum_{a=1}^A (\text{Actual Competency Level})}{(\text{Required Competency Level})} \right]}{B}$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled