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Performance Measures					Baseline Data <i>(if available)</i>			Targets	
Description	Formula	Weight		Data Provider <i>if applicable</i>	2010	2011	2012	2013	2014
		2013	2014						
MFO 1 : IMPROVED SAFETY AND SECURITY AT CLARK INTERNATIONAL AIRPORT									
Quantity: Improvement of Aircraft Movement Areas (Repair of Taxiway D)	(actual accomplishment/ committed accomplishment) * 100%	10%	0%	CIAC	N/A	N/A	N/A	Final Construction	-
Timeliness 1: Maximum 10 minutes response time by airport police for airport incidents within the Clark Civil Aviation Complex (CCAC)	Zero incidence of more than 10 minutes response time	8%	8%	CIAC	N/A	N/A	N/A	weighted average	weighted average
Timeliness 2: Maximum 3 minutes response time for aircraft emergencies within the Aircraft Movement Area per ICAO Standard	Zero incidence of more than 3 minutes response time	7%	7%	CIAC	N/A	N/A	N/A	weighted average	weighted average
Subtotal of Weights:		25%	15%						
MFO 2 : ENHANCED PASSENGER COMFORT AND CONVENIENCE									
Quantity 1a: Increasing Passenger Capacity of Existing Terminal	Annual Passenger Terminal Capacity ¹	5%	5%	CIAC	2.5M	2.5M	2.5M	3M	4M (May 2014)

¹ Covers the expansion of the existing terminal passenger building by additional 1.5 Million passenger per annum from the current 2.5 Million capacity

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Quantity 1b: Construction of Budget/LCC Terminal 2015: 60% of construction completed. 2016: Completion by 1st half of the year.		10%	10%	CIAC	N/A	N/A	N/A	Commencement of feasibility study by 2013	1. NEDA approval; 2. Bidding out; and 3. Start of construction
Quantity 2: Upgrading of Passenger Terminal Facilities (Purchase of Baggage Screening Equipment, Purchase of RIV and MT Fire Trucks, Purchase of Ramp Bus, Installation of Security Perimeter Fence and Purchase of NAVAIDS)		20%	20%	CIAC	N/A	N/A	N/A	Notice of Award Bidding out	Completion except the NavAids which will be 90% complete
Quality: Customer Satisfaction Survey	Average rating of passengers on a 5-point scale	5%	5%	CIAC	N/A	N/A	N/A	4	4
Quantity 3a: Operational Readiness of Aircraft Boarding Bridges	Total number of operational boarding bridges	0%	5%	CIAC	2	2	2	2	2 (replacement of one boarding bridge to two finger boarding bridge)
Quantity 3b: Operational Readiness of Baggage Conveyors	Total number of operational baggage conveyors	0%	5%	CIAC	2	2	2	2	4

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Quantity 4: Increase in the number of check-in counters	Total number of operational check-in counters	5%	5%	CIAC	13	13	13	25	34
Subtotal of Weights:		45%	55%						
MFO 3: REGULATORY AND ENFORCEMENT SERVICES									
Timeliness: On-time release of access pass permits	Total number of processing days	5%	5%	CIAC	N/A	N/A	N/A	7	5
Quantity 1: Increased number of concessionaires within the terminal building	Total number of concessionaires	5%	5%	CIAC	N/A	N/A	2	3	4
Quantity 2a: Improved transport services to passengers (taxis)	Number of taxis accredited	5%	5%	CIAC	N/A	N/A	2	5	5
Quantity 2b: Improved transport services to passengers (mass transit/buses)	Number of mass transit/buses accredited	5%	5%	CIAC	N/A	N/A	N/A	1	1
Subtotal of Weights:		20%	20%						
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES									
Quality: Re-certification audit/Surveillance audit on ISO 9001:2008 International Passenger Terminal Facilitation and CIAC Internal Processes	Passed surveillance audit/ Continuous	5%	5%	CIAC	100%	100%	100%	100%	100%



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Quantity 1a: Increased financial revenue	Total revenue for the year (in thousand pesos)	5%	5%	CIAC	314,017	355,190	516,138	553,182	697,712
Quantity 1b: Increased financial net income	Total net income for the year (in thousand pesos)	0%	0%	CIAC	(128,502)	(118,207)	(7,963)	1,141	17,034
Subtotal of Weights:		10%	10%						
TOTAL OF WEIGHTS:		100%	100%						

For GCG:

CESAR L. VILLANUEVA
Chairman

For CIAC:

VICTOR JOSE I. LUCIANO
President & CEO