

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE (MWSS-CO)
Validated 2018 Performance Scorecard

Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks	
Objective/Measure	Formula	Wt.	2018	Actual	Rating	Score	Rating				
SOCIAL IMPACT	SO 1	Ensure Sustainability of Water Supply									
	SM 1	Water Supply Capacity	Total water capacity of all systems (MLD)	0%	NA	N/A	0%	NA	0%	NA	No weight and rating until the SM4 Projects below are completed.
	SM 2	Reforestation of the Angat, Ipo, La Mesa Watershed Areas	Number of trees nurtured and planted	5%	1 Million trees planted	1.050 Million	5%	1.048 Million	5%	<ul style="list-style-type: none"> Memorandum to MWSS Administrator Accomplishment Reports from Partner Organizations 	
	<i>Sub-total</i>			5%			5%		5%		
CUSTOMERS/STAKEHOLDERS	SO 2	Ensure Customer Satisfaction in MWSS Service Delivery									
	SM 3	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	90%	92.40%	5%	100%	5%	<ul style="list-style-type: none"> Final Report of Customer Satisfaction Survey for 2018 	It was observed that the survey team included secondary customers in the survey, and multiple respondents from its concessionaires.
	<i>Sub-total</i>			5%			5%		5%		

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SO 3	Ensure Continued Water Security Legacy Framework															
INTERNAL PROCESS	Construction of Major Infrastructure Projects															
	a. New Centennial Water Supply Source Project (NCWSP)	Milestone	20%	Signed Loan Agreement	Signed Loan Agreement	20%	Signed Loan Agreement	20%	<ul style="list-style-type: none"> • Preferential Buyer's Credit Loan Agreement between MWSS and Export-Import Bank of China • Notice of Award to China Energy Engineering Corporation Limited from MWSS 	The Preferential Buyer's Credit Loan Agreement between MWSS and the Export-import Bank of China was signed on 20 November 2018.						
	b. Bulacan Bulk Water Supply Project (BBWSP)	Percentage of construction work based on project timeline accomplished	20%	95.81% Physical Accomplishment Construction Work	96.23%	20%	96.23% Physical Accomplishment Construction Work	20%	<ul style="list-style-type: none"> • Progress Report of BBWSP as of 31 Dec 2018 	<table border="1"> <tr> <td>Tunnel</td> <td>50.65%</td> </tr> <tr> <td>WTP</td> <td>49.35%</td> </tr> <tr> <td><i>Total</i></td> <td><i>100%</i></td> </tr> </table> <p>Conveyance Tunnel: 50.65% x 93.235% = 47.22%</p> <p>WTP: 49.35% x 99.309% = 49.01%</p>	Tunnel	50.65%	WTP	49.35%	<i>Total</i>	<i>100%</i>
	Tunnel	50.65%														
WTP	49.35%															
<i>Total</i>	<i>100%</i>															
c. Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	20%	70.48% Physical Accomplishment Construction Work	84.49%	20%	94.49% Physical Accomplishment of Construction Work	20%	<ul style="list-style-type: none"> • Monthly Progress Report from DOHWA Engineering Co. Ltd. for December 2018 								

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Validated Performance Scorecard 2018 (Annex A)

Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks		
Objective/Measure	Formula	Wt.	2018	Actual	Rating	Score	Rating					
SM 5	Bigte-Novaliches Aqueduct No. 7	Milestone	10%	Approved Feasibility Study	Approved Feasibility Study	10%	Approved Feasibility Study	10%	• Feasibility Study approved by MWSS on 20 November 2018	The same is already submitted to NEDA - ICC on 21 Nov 2018.		
<i>Sub-total</i>			70%			70%		70%				
LEARNING AND GROWTH												
SO 4	Nurture a More Efficient and Effective Workforce											
SM 6	Percentage of Employees Meeting Required Competencies	Milestone	4%	Establish Baseline	-	0%	-	0%	None.			
SM 7	Information Systems Strategic Plan (ISSP)	MIS Unit operationalized	2%	Design and Development of a Property Management System	-	0%	-	0%	None.			
SM 8	ISO 9001:2015 Certification	Milestone	4%	ISO 9001:2015 Certification of at least one core process	ISO 9001:2015 Certified	4%	ISO 9001:2015 Certified	4%	• ISO Certification by AJA Registrars dated 13 Dec 2018	Certification issued on 13 Dec 2018 with an expiry on 12 Dec 2021		
<i>Sub-total</i>			10%			4%		4%				
FINANCE												
SO 5	Ensure Sound Financial Management											
SM 9	EBITDA	Earnings Before Interest, Tax, Depreciation and Amortization	10%	₱520.55 M	₱520.55 M	10%	₱864.92	10%	• MWSS-CO Profit and Loss Statement (Unaudited) MWSS-CO EBITDA Schedule	Concession	901.38	
										Raw Water	88.29	
										Rent	127.37	
										Other Income	58.47	
										PS Cost	(86.73)	
										MOOE*	(160.18)	
										ERIP	(63.68)	
										EBITDA	864.92	
<i>Sub-total</i>			10%			10%		10%				
TOTAL			100%			94%		94%				