

**NATIONAL FOOD AUTHORITY (NFA)  
Result of Revalidation of 2018 Performance Scorecard**

Component					NFA Submission		GCG Revalidation		Supporting Documents	GCG Remarks	
Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
SOCIAL IMPACT	SO 1	Ensure Food Security									
	SM 1	Buffer Stocks Maintained	Sum of the Days to Last (DTL) per month / 12	15%	All or Nothing	15 Days	2.13 Days	0%	2.13 Days	0%	<p>Monitoring and Compliance Report for Procurement in the National and Regional Level</p> <p>Random Sampling: NFA Provincial Offices (Regions III, VIII and X) Emails and Inventory Reports</p> <p>Updated Daily Consumption Requirement and NFA Food Security Stocks 2018</p> <p>Average Annual Per Capita Consumption of Rice (by Province)</p> <p>Computation of Buffer Stocks</p>

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									<p><u>Matrix of Approved Rice Importation and Received Stocks for 2018</u></p> <p><u>NFA Council Resolutions approving the Rice Importation and the corresponding Mode of Procurement</u></p>	<p><u>requires to replenish its stocks.</u></p> <p><u>Further, it should be noted that NFA failed to achieve the target for the same measure in 2017 with a validated accomplishment of an average of 7 days buffer stocks maintained. The effect of the non-achievement of target in 2017 also affected NFA's performance in 2018. It can also be recalled that in 2017 and 2018, NFA experienced challenges in importation given its different policy directions.</u></p>
		<i>Sub-total</i>	15%			0%		0%		
<b>STAKEHOLDERS</b>	<b>SO 2</b>	<b>Availability, Accessibility, Affordability and Food Safety</b>								
	SM 2	Average Farmgate Price in Surplus Provinces	Farmgate Price (₱/kg)	10%	(Actual / Target) x Weight  0% = If Less Than ₱15.30/kg	₱17.00/kg	₱21.12/kg	10%	₱20.39/kg	10%

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									of Palay, Rice and Corn Report PSA website data		
SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition / Total Stocks Stored	10%	99% – 100% = 10% 98% – 98.99% = 7% 97% – 97.99% = 5% 96% – 96.99% = 3% < 96% = 0	100%	99.83%	10%	99.83%	10%	National Quality Assessment Report (QUASAR) National Consolidated Report per Commodity per Stock Quality Percentage Performance Rating of Stocks per Region National Consolidated Report of Consumable Stocks per Region per Commodity Summary of Commodity per Region per Quality for Good and Consumable Stocks	Acceptable.

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									Consolidated Report on Non-Consumable (Sweepings and Damaged) Stocks per Cereal Type per Region  Summary of Non-Consumable (Sweepings and Damaged)  Volume of Assessed Stocks per Region per Commodity per Age (Good, Treated & Infested)  Monthly Grains Stock Quality Report		
SM 4	Number of Alternative Distribution Centers in 10 Priority Provinces	Absolute Number	10%	(Actual / Target) x Weight	+370	405	10%	405	10%	List of Alternative Distribution Centers submitted by Provincial Offices  Application for License/Registration	Acceptable.

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<b>SO 3</b>	<b>Sustain Client Satisfaction</b>										
SM 5	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least Satisfactory / Total Number of Respondents	5%	(Actual / Target) x Weight 0% = If Less Than 80%	90% of respondents who gave a rating of least Satisfactory	Overall Rating of Respondents: Very Satisfied  Farmers = 4.66 – Very Satisfied Retailers = 4.76 - Very Satisfied	5%	<i>Result not acceptable</i>	0%	Terminal Report as submitted by People Dynamics  2018 NFA Customer Satisfaction Survey Report  Sample Accomplished Survey Forms  Data Collection Reports on CSS as submitted by Provincial Managers	<u>The request for reconsideration is DENIED.</u>  <u>The Governance Commission maintains that</u> while the use of disproportionate sampling was resolved to be considered for 2018, the non-adherence of NFA to the prescribed respondent criteria resulted in improper sampling.
SM 6	Number of Provinces for the Implementation of the Registration and Licensing Information System (RLIS)	Number of Provinces / Target	10%	(Actual / Target) x Weight	+ 41 Provincial Offices	Completed the installation, training and implementation of the RLIS in 41 NFA Provincial Offices	10%	+41 Provincial Offices	10%	NFA Branches emails to NFA Head Office transmitting the reports generated from the RLIS  Sample reports generated using the RLIS	Acceptable.
		<i>Sub-total</i>	45%				45%		40%		

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<b>SO 4</b>	<b>Improve Collection Efficiency</b>										
SM 7	Collection of Trade Accounts Receivables	Amount of Collection from Trade Accounts Receivables / Total Trade Accounts Receivables	10%	(Actual / Target) x Weight 0% = if less than 90%	100% of Trade Accounts Receivables Aged 3 Years and Below <sup>1</sup>	94.66%	9.47%	94.66%	9.47%	Summary and Detailed Report on Accounts Receivables collection with official receipt numbers  Copy of some official receipts for the sampling	Acceptable.
<b>SO 5</b>	<b>Divestment of Non-Performing Assets</b>										
SM 8	Divestment of Assets Approved for Disposition by the NFA Council	Actual Accomplishment	10%	5% = Conduct of bidding or public auction 10% = Divestment or disposal of the asset	Divestment of any one of (1) part of General Santos City or (2) Calintaan, Occidental Mindoro for divestment	Complete Staff Work for Calintaan Property finalized and submitted to ARP Chairperson; Divestment of General Santos Property for approval of the NFA Council	4%	Any one of (1) part of General Santos City or (2) Calintaan, Occidental Mindoro for divestment not divested	0%	Memorandum of the NFA Deputy Administrators and Assistant Administrators to the NFA Administrator regarding the proposed divestment of the 1,136 sq.m. of NFA Lot in población, Calintaan, Occidental Mindoro	The submitted supporting documents do not show that there was a bidding, public auction or divestment made for the subject properties.  <u>The request for reconsideration is DENIED. Based on the transcription of the 13 November 2018 Council Meeting, it can be seen that the NFA failed to submit the documents.</u>

<sup>1</sup> Per NFA letter dated 05 April 2018, the Trade Accounts Receivables Aged 3 years and Below totals to ₱56,607,864.39.

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Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating				
									<p>Minutes of Special Meeting of the NFA Council</p> <p><u>Transcription of the Special Meeting of the NFA Council</u></p> <p><u>Justification of Non-attainment of the target</u></p>	<u>i.e. list of NFA properties, status, photos, requested by the NFA Council. Per the Council members, said request was made "about maybe 10 years ago" and would aid them in assessing the whole picture</u>		
<b>SO 6 Debt Management</b>												
SM 9	Managed Debt Level	Debt Level Equal to or Lower than the Projected Level by End of a Given Year	10%	₱130 Billion and below = 10% ₱131 Billion to ₱135 Billion = 5% Above ₱135 Billion = 0%	₱130 Billion	10%	₱102.59 Billion	10%	<u>2018 COA Annual Audit Report</u>	Acceptable.		
		<i>Sub-total</i>	30%			23.47%		19.47%				
<b>SO 7 Establish Quality Management System (QMS)</b>												
LEARNING AND	SM 10	Implement Quality Management System	Actual Accomplishment	5%	5% = ISO Certification for	ISO 9001:2015 Certification	NCR-CDO – Bidding for Pre-ISO	2.5%	ISO 9001:2015 Certification for FDC and	0%	Certificate of Registration issued by	Target not met.

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			NCR-CDO, FDC, and Region III (Cabanatuan City) under 9001:2015 standards; and Passing of Surveillance Audit for Tarlac Provincial Office	for NCR-CDO, FDC, and Region III (Cabanatuan City) Passing of Surveillance Audit for Tarlac Provincial Office	Certification Consultant withheld pending developments of R.A. 11203 and its IRR.  FDC – with Certificate of Registration  Region III (Cabanatuan City) – Conduct of QMS Internal Audit completed (Readiness Assessment Certificate requested from the consultant)  Tarlac Provincial Office – With Certificate of Attestation		Tarlac Provincial Office		Certification International  Attestation issued by AJA Registrars, Inc.  Minutes of Management Review Meeting  <u>Copies of the Pending Bills in Congress and Senate prior the passage of R.A. No. 11203</u>	NCR-CDO failed to obtain ISO 9001:2015 Certification.  No ISO 9001:2015 Certificate of Readiness Certificate issued to Region III (Cabanatuan City) by a third-party consultant.  <u>Moreover, RA 11203 was still pending approval in 2018; thus, there was no valid reason for NFA to suspend its ISO Certification efforts. The initial rating is maintained.</u>
SO 8	Competency Framework									



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SM 11	Percentage of Employees Meeting Required Competencies	Number of positions assessed / Total number of positions	5%	(Actual / Target) x Weight	Establish Competency Baseline Covering 50% of positions per organizational level <sup>2</sup>	Competency Baseline covering 50% of positions per organizational Level established	5%	Competency Baseline result not acceptable  No Competency Integration  No Updated HR Policies	0%	2018 Competency Baseline  Competency Assessment Forms (Self and Supervisor)	The competency gaps per position were presented as the variance between the supervisor assessment and the self-assessment. It shall be noted, however, that competency gap is defined as the difference between the current competency level of the employees and the required competency level. Moreover, NFA failed to submit Competency Integration and Updated HR Policies which are part of the implementation of the competency model. In its request for reconsideration, NFA pointed out that although it had failed in establishing the competency baseline for 50% of positions per organization level, the agency was able to establish a Competency Framework. GCG notes that a Council-approved

<sup>2</sup> Involves the Competency Assessment and the implementation (i.e. Assessment Tools/Processes, Competency integration and Updated HR Policies). Covering positions for each of the organizational levels: a) Senior Management; b) Middle Management c) Professional and Supervisory; and d) Clerical General Staff

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Objective/Measure			Formula	Weight	Rating Scale	Target	Actual	Rating			Actual
											Competency Framework was part of NFA's target in 2016, but not in 2018. Further, the 2018 target is already a reiteration of the 2017 target which NFA also failed to achieve. <u>Based on the foregoing, the request for reconsideration is DENIED.</u>
<b>Sub-total</b>				10%				7.5%		0%	
				100%				75.97%		59.47%	