2025 PERFORMANCE SCORECARD

## LOCAL WATER UTILITIES ADMINISTRATION (LWUA)

		Compone	ent			Base	line	Targ	ets		
	C	Dbjective/Measure	Formula	Wt.	Rating System <sup>a/</sup>	2022	2023	2024	2025		
	SO 1	O 1 Expand Coverage and Reliable Water Service at Affordable Rates									
PACT	SM 1	Percentage of Households (HH) in Operational Water District (WD) Areas with Direct Access to Level III Potable Water Supply	Households with water connections / Total households in service areas	10%	Actual over Target	38.08%	38.35%	41.92%	42%		
, SOCIAL IMPACT	SO 2	Provide Adequate Sanitation									
	SM 2	Percentage of Water-served Population Provided with Basic Sanitation Services (in WDs with Septage Management Program within the Manila Bay Area) (Cumulative per cycle)	No. of water- served population provided with access to basic sanitation / Total water-served population	9%	Actual over Target	39.26%	12.21%	30%	45%		
			Subtotal	19%							
	SO 3	Ensure Reliable and Economica	ally Viable Water Dis	tricts							
CUSTOMERS/ STAKEHOLDERS	SM 3	Percentage of Operational WDs with at least 90% Collection Efficiency	No. of WDs with at least 90% Collection Efficiency / Total Operational WDs	6%	Actual over Target	65.60%	65.60%	69.17%	71.24%		
	4			1			1.ht	-			

## LWUA | 2 of 6

2025 Performance Scorecard

	Compon	ent			Base	eline	Tarç	jets
	Objective/Measure	Formula	Wt.	Rating System <sup>a/</sup>	2022	2023	2024	2025
	Compliance to Philippine National	Standards for Drinking	g Water (	PNSDW)				
SM 4	a. Percentage of WDs with PNSDW Compliance	No. of Operational WDs with at least 8 months PNSDW compliance / No. of Operational WDs	5%	Actual over Target	62.78%	63.53%	64.66%	68%
	<ul> <li>b. Percentage of WDs which Conducted and Passed at least one (1) PNSDW Test</li> </ul>	No. of Operational WDs which conducted and passed at least 1 PNSDW test / No. of Operational WDs	5%	Actual over Target	85.71%	78.38%	86.09%	100%
SO 4	Institutionalize Good Governan	ce in Water Districts						
SM 5	Customer Satisfaction Survey (CSS)	No. of respondents who gave at least a Satisfactory Rating / Total No. of respondents	5%	Actual over Target 0% = if less than 80%	0%	Non- Compliant	90%	90%
		Subtotal	21%					
SO 5	Ensure the Financial Viability a	nd Sustainability of I	LWUA O	perations				
SM 6	Percentage of Non-Performing Loans Collected	Actual Amount Collected / Total Amount Due (Principal + Interest)	3%	Actual over Target	5.52%	4.29%	4.32%	4.06%
N			1				INA	

L W U A | 3 of 6 2025 Performance Scorecard

		Compone	ent			Bas	eline	Tar	gets		
	(	Dbjective/Measure	Formula	Wt.	Rating System <sup>a/</sup>	2022	2023	2024	2025		
ų	SM 7	Collection Efficiency Ratio (Performing Loan)	Total Collections (PLs) / Total Billings (PLs)	14%	Actual over Target	98.49%	99.06%	97.98%	98%		
FINANCE	SM 8	Earnings Before Interest, Taxes, Depreciation, and Amortization (EBITDA)	Actual Amount	6%	Actual over Target	₽12.73 M	₽69.048 M	₽184.579 M	₽342.506 M		
			Subtotal	23%							
	SO 6	Ensure Competent Delivery of F	inancial, Technical,	and Inst	titutional Devel	opment Assist	tance				
	SM 9	Number of Sanitation Projects Implemented	Actual Count	4%	Actual over Target	N/A	0	10	11		
SS		Percentage of Projects Completed	d During the Year								
INTERNAL PROCESS	SM 10	a. Percentage of Current Year Projects with Notice of Award (NOA) Issued	No. of projects successfully issued NOA / Total number of projects to be bid out (2025 GAA only)	5%	Actual over Target	51.92%	18.37%	44.89%	100%		
IN		b. Single-Year Projects	No. of single-year projects completed in 2025 / Single- year projects started in 2024 and 2025 (within the 12-month period)	5%	Actual over Target	0%	0%	100%	100%		
4	MA		12-month period)					1.ht			

L W U A | 4 of 6 2025 Performance Scorecard

	Compo			Baseline		Tar	gets					
(	Objective/Measure	Formula	Wt.	Rating System <sup>a/</sup>	2022	2023	2024	2025				
	c. Carry-Over Projects (multi-year projects)	Projects completed / Ongoing Projects at the beginning of the year	5%	Actual over Target	46.77%	5.88%	26.95%	23.14%				
	Budget Utilization Rate (BUR)											
	a. Disbursement Rate of Internally Generated Funds (IGF)	Total Disbursement from IGF / Total IGF from COB	2%	Actual over Target	34.34%	86.58%	90%	90%				
	b. Subsidy											
	1. Obligation Rate											
SM 11	Current	Total Obligated Subsidy / Total	1%	Actual over Target	0%	0%	90%	90%				
	Carry-Over	SARO	2%	Actual over Target	74.95%	48.96%	90%	90%				

ERNAL PROCES

		Compon	ent			Base	line	Tarç	jets
	(	Dbjective/Measure	Formula	Wt.	Rating System <sup>a/</sup>	2022	2023	2024	2025
		2. Disbursement Rate							
PROCESS		Current	Total Disbursement	1%	Actual over Target	No NCA received for 2022	0%	90%	90%
INTERNAL PROCESS		Carry-over	/ Total Obligations (Net of Savings)	2%	Actual over Target	45.34%	58.01%	90%	90%
			Subtotal	27%					
	SO 7	Develop a Competent and Effic	ient Workforce of Dec	dicated	Civil Servants				
LEARNING AND GROWTH	SM12	Compliance to Quality Standards (ISO QMS)	Milestone	5%	All or nothing	Passed ISO 9001:2015 1 <sup>st</sup> Surveillance Audit	Passed 2 <sup>nd</sup> Surveillance Audit	ISO 9001:2015 Recertification	Passed ISO 9001:2015 1st Surveillance Audit
LEARNING A	SM13	Percentage of Employees with Required Competencies Met	Milestone	2.5%	All or nothing	LWUA Competency Mode (For Management Review – December 24, 2022)	Measure Excluded	Establish baseline	Improvement from the 2024 baseline

Met

L W U A | 6 of 6 2025 Performance Scorecard

	Compon			Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System <sup>a/</sup>	2022	2023	2024	2025
SM14	Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan	Milestone	2.5%	All or Nothing	-	-		Board-Approved Public Service Continuity Plan (PSCP)
		Subtotal	10%					
		TOTAL	100%		A Marine Carlos			
BONUS	S STRATEGIC MEASURE:							
<b>Protection</b>	GAD Budget Utilization	Actual Disbursement for GAD-related activities over Total COB	1%	All or Nothing	N/A	N/A	N/A	5% of total budget

a/ But not to exceed the weight assigned per indicator

For GCG:

.\*

/11

ATTY. MARIUS P. CORPUS Chairperson

For LWUA: HON. JOSE MOISES F. SALONGA Acting Administrator