## MACTAN-CEBU INTERNATIONAL AIRPORT AUTHORITY (MCIAA) Validated 2023 Performance Scorecard

		Components				GOCC Subi	mission	GCG Valid	lation	Supporting			
Objec	ctive/Measure	Formula	Weight	Rating System *	Target	Actual	Rating	Actual	Rating	Documents	Ren	Remarks	
SO 1	Ensure Air Netwo	k / Route De	velopme	ent Respor	sive to Tou	rism and Eco	nomic Grov	vth					
SM 1	Volume of Passenger (in Millions)	Actual	10%	Actual / Target	7.25	10.059	10.00%	10.125	10.00%	- Certification on the Summary of Flights, Passengers, and Cargo Volume for 2023 - Strategic Measure 2023 Justification - Justification for Incorrect Data Posted on Website	Domestic 4,87 International 68 GenAv	target by	
SM 2	Volume of Aircraft Movement		10%	Actual / Target	99,105	89,719	9.05%	123,095	10.00%		Domestic International GenAv	and is	
SM 3	Volume of Cargo (in Metric Tons)		10%	Actual / Target	79,726	58,011	7.28%	58,035	7.28%	from October to December 2023	Cargo (in MT)  Domestic  International  Total  MCIAA failed to hit the volume by 27% but the from the 2022 repose, 56,596 metric tons.	nis total is	a 3% increase

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		Components			GOCC Submi	ssion	GCG Validat	tion	Supporting	Remarks		
Object	tive/Measure	Formula	Weight	Rating System <sup>a</sup>	Target	Actual	Rating	Actual	Rating	Documents	Reman	(5
SO 2	Design MCIAA to	Become Disa	aster-R	esilient								
										- MCIAA	Part I: Emergency Exercise Design	Average Score 86.25
	Airport				Pass Tabletop	Tabletop was conducted on		Passed Tabletop		Memorandum on the Discussion-	Part II: Emergency Responders	84.03
	Emergency	Actual		All or	Airport	October 23,	4 000/	Airport Emergency Exercise with a rating of 85.41%.	4.000/	based TTX Airport Crash in MCIA	Part III: Facilities	86.39
SM 4	Readiness for	Accomplishment	4%	Nothing	Emergency Exercise with	2023 with a	4.00%		4.00%	- Letter from Mr. Coley of Alpha1 re Response on the N/A remark on TTX Evaluation	Total	85.41
	Disaster Resiliency				Evaluation	rating of 85.41%					MCIAA's rating system for is from 100% to 75% w 74% and below. MCIAA 85.41% in the evaluation gives a passing rating to achieving the 2023 target	hile failing is from earned a score of the TTX which MCIAA and thu
	Subtotal		34%				30.33%		31.28%			440
SO 3	Maintain an Optin	num Mix of Ca	pital S	pending a	and Financial S	Sustainability						
SM 5	EBITDA (in Million Pesos)	Net Income + Interest Exp + Income Taxes + Depreciation + Amortization	5%	Actual / Target	316.87	640.30	5.00%	640.31	5.00%	- COA-audited Financial Statements for FY 2023  - Statement of Comprehensive Income (EBITDA) for the Period Ending December 2023  - Explanation on the EBITDA and DOTr Project Attainments Exceeding 50% of Their Targets in	Item  Net Income Income Tax Depreciation EBITDA  MCIAA has significan annual target by 102.7% The increase in MCIAA's rise in passenger traffic variable income in rerattributed to the significated domestic and internation which subsequently both for Passenger Service C	s EBITDA is due c and increase ntals. It was als int increase in bo al passenger traf osted the reveni

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		Components				GOCC Subm	nission	GCG Valid	lation	Supporting			
Object	tive/Measure	Formula	Weight	Rating System *	Target	Actual	Rating	Actual	Rating	Documents	Remarks		
SM 6	Aeronautical Revenues (in Million Pesos)	Landing & Take-Off Fees + Aircraft Lighting Charges + Aircraft Parking Fees + Passenger Service Charge	5%	Actual / Target	615.06	784.60	5.00%	784.60	5.00%	- COA-audited Financial Statements for FY 2023 -Schedule of Revenues for the Period Ending December 2023	Aero Revenues  Landing & Takeoff Fee Lighting Fees Parking Fees PSCs Total  MCIAA was able to exceed by 27.56%. The 2023 total revenues is 99.02% herevious year.	8,058,501 274,592 375,129,544 784,603,122 d the 2023 target for aeronautical	
SM 7	Non-Aeronautical Revenues (in Million Pesos)	Total Service Income + Total Business Income (excluding Aero Revenues) + Other Non- Operating Income	5%	Actual / Target	415.88	561.39	5.00%	559.56	5.00%	- COA-audited Financial Statements for FY 2023 -Schedule of Revenues for the Period Ending December 2023	Non-Aero Revenues  Service Income  Business Income (exc. Aero Revenues)  Other Non-Operating Income  Total  MCIAA exceeded the targethe actual 2023 total revenues also represe increase from the 2022 million.	non-aeronautica nt an 11.36%	
	Subtota		15%				15.00%		15.00%				
SO 4	Create a Seamles	s and Stress-F	ree Pa	ssenger l	Experience								
SO 4	Percentage of Satisfied Customers	Actual Accomplishment	5%	Actual / Target	90% (Compliant with Harmonized CSM as validated by ARTA)	Compliant 95.70%	5.00%	95.70%	5.00%	- Harmonized CSM Report 2023 (1st Edition) - Email from ARTA re Status of	MCIAA's conducted CSM to be compliant with ARTA Based on the ARTA rep GCG re Status of GOCC 10149, MCIAA obtained a	MC 2022-05. Fort submitted to s covered by RA	

	EASTER THE	Components				GOCC Submis	sion	GCG Validation		Supporting	Remarks				
Objecti	ive/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating	Documents		Remark	15		
										GOCCs covered by RA 10149	customers Satisfied/Ven	who rat Satisfied.	ed them		
										- Clarification on	Quart	er	Score		
	Rating for ACI-	Actual		All or Nothing	3.5 or Greater	4.90 (Overall	= 000/	4.07	5.00%	SM 9: Rating for	Q1		4.49		
SM 9	ASQ Survey	Accomplishment	5%	(0% if	(On a 5-Point	Satisfaction)	5.00%	4.67	5.00%	ACI-ASQ Survey	Q2		4.64		
	(Departure)			below 3.5)	Scale)					(Departure)	Q3		4.64		
						1					Q4		4.9	_	
											Ave	rage	4.67	_	
	Subtotal		10%				10.00%		10.00%						
00 5	Develop MCIAA P	rooses to Pan	ulate P	artners A	ccording to th	e Concession	Agreem	ent							
SO 5	Develop INICIAA F	locess to Neg	uiate i	di tiliolo 71							Month	Achievemen	nt Rating		
											January	19/22	86.36%		
											February	20/22	90.91%	3	
	Camplianas Bata	Compliance Rate										March	20/22	90.91%	,
	The transfer of the second sec									- Monthly MPSS Reports - Certification on	April	21/22	95.45%	_	
	of Concessionaire	Actual Compliance /							Re		May	20/22	90.91%	_	
SM 10	to Minimum	Total	5%	Actual /	100%	95.08%	4.75%	93.56%	4.68%		June	22/22	100.00%		
SIVI 10	Performance	Performance		Target						the summary of	July	19/22	86.36%		
	Specifications	Commitments								result of the MPSS	August	20/22	90,91%	21	
	and Standards									for the year 2023	September	21/22	95.45%	-	
											October	21/22	95.45%	20	
											November	22/22	100.00%		
<b>SO 6</b>	Comply with PrevISO Certifications  a. ISO 9001:2015 Quality Management System	Actual Accomplishment	5%	All or Nothing	Maintain ISO 9001:2015 Certification	ISO 9001:2015 QMS Certified	ational (	Maintained ISO 9001:2015 Certification	tandard	- Timeline of Activities - Audit Report URSP Certification - Certificate of	Scope of ce "Provision of Safety and support the	of [MCIAA] Security of t	he Aerodroi	I	

		Components				GOCC Submis	ssion	GCG Validat	tion	Supporting	Remarks	
Objectiv	ve/Measure	Formula	Weight	Rating System <sup>a</sup>	Target	Actual	Rating	Actual	Rating	Documents	Kemarks	
Objectiv	vermeasure			System							Operations, and other Stakeholders within the MCIAA)"	
	b. ISO 45001:2018 Occupational Health and Safety Certification	Actual Accomplishment	5%	All or Nothing	Maintain ISO 45001:2018 Certification	ISO 45001:2018 OHSMS Certified	5.00%	Maintained ISO 45001:2018 Certification (Passed 1st Surveillance Audit)	5.00%	- Copy of ISO 45001 2018 Certificate of Registration	Scope of activities covered: "Provision of MCIAA Services includin Safety and Security of the Aerodrome the support the overall Airport Operation (Concessionaire, Cargo, Ground Handlin Operations, and other Stakeholders within the MCIAA)"	
SM 12	Aerodrome Certification	Actual Accomplishment	5%	All or Nothing	Pass Surveillance Audit	With letter to GCG dated January 17, 2024 and GCG reply dated January 23, 2024 re: Request for Exclusion of target in the 2023 Performance Scorecard.	0.00%	<b>M</b> easure exc	luded.	- Letter from CAAP re rescheduling of surveillance audit on 2024 Q1 - copy of MCIAA Aerodrome Certificate dated 14 July 2011	Measure excluded.  Due to the loaded schedule of CAA AANSOO, the surveillance audit of MCIA was not accommodated and instearescheduled on the 1st quarter of 202 However, as per discussion during onsi validation, MCIAA reported that AANSO has still not conducted the surveilland audit and instead will be conducted in Juor August 2024.	
	Percentage of Incid	lents Responded	to within	ICAO Stand	dard Time for the	e following emerg	gencies:					
	A. Aircraft – 3 mins.	Incidents Responded to	1%		100%	100%	1.00%	100%	1.00%	- Summary Report of Airport	MCIAA recorded a total of 320 incidents 2023. All of these were responded to with the prescribed standard response time property type of emergency, detailed as follows:	
SM 12	B. Security – 10 mins.	within ICAO Standard Time	1%	All or Nothing	100%	100%	1.00%	100%	1.00%	Emergency Incidents for CY 2022	Aircraft: 1 of 1 incident Security: 248 of 248 incidents	
	C. Medical – 8 mins.	Total Incidents for the Year	1%		100%	100%	1.00%	100%	1.00%		Security: 248 of 248 incidents  Medical: 71 of 71 incidents	

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		Components				GOCC Submi	ssion	GCG Valida	ition	Supporting	Remarks		
Object	ive/Measure	Formula	Weight	Rating System *	Target	Actual	Rating	Actual	Rating	Documents			
SM 14	Actual Operations of MCIA 2 <sup>nd</sup> Runway	Actual Accomplishment	5%	Submission in: Aug 5% Sept 4% Oct 3% Nov 2% Dec 1%	Submission of Aeronautical Survey, Aeronautical Study, and Flight Procedure to CAAP	100% (Aeronautical Survey, Aeronautical Study, and Flight Procedures were submitted to CAAP. MCIAA letter dated August 18, 2023 and sent to CAAP on August 22, 2023	5.00%	The Aeronautical Survey, Aeronautical Study and Flight Procedures were all submitted by August 2023	5.00%	- Letter to CAAP dated 24 June 2024 re Aeronautical Survey - Letter to CAAP dated 18 August 2024 re submission of Aeronautical Study and Flight Procedures	Through a letter to CAAP dated 20 June 2024, MCIAA submitted the Aeronautica Survey, which was subsequently approved by CAAP on 18 July 2023.  On the other hand, through a letter dated 18 August 2024, MCIAA submitted the Aeronautical Study and Flight Procedures which was then approved by CAAP last November 2023.		
SO 8	Collaborate with h	Key Stakehold	ers for	Seamles	s Integration	of Transport an	d Touris	m Value Chair	n				
	a. MOOE and CO - Corporate Budget	300	5%	Actual / Target	90%	88.00%	4.89%	91.28%	5.00%	- DBM Form no. 706 - MCIAA BUR Report	COB         Scheduled         Actual-         BUR           MOOE         418.00         383.64         91.78%           CO         199.174         144.01         72.31%           CO (Cont.)         491.35         484.15         98.53%           Total         1,108.53         1,011.81         91.28%		
SM 15	b. DOTr- downloaded Projects (Bantayan and Camotes Airports)		3%	Actual / Target	90%	100.00%	3.00%	100%	3.00%	- MCIAA BUR Report	For the DOTr-downloaded projects, MCIAA utilized/disbursed all funds for the construction of Camotes Airport and expansion of Bantayan Airport amounting to \$\mathbb{P}70.241\$ million.		
		Subtotal	36%				30.64%		30.68%				
SO 9	Reorganize, Re-	orient, Right S	size MC	IAA to Fu	Ifill its Curre	nt and Emergin	g Roles						
SM 16	Percentage of Employees Meeting Required Competencies	No. of Employees with Required Competencies / Total Employees	5%	Actual / Target	100%	97.32%	4.87%	97.32%	4.87%	- Report on Competency Baseline as of 31 December 2023 by HRMD	MCIAA Employees         2023         %           With Competency Gaps         15         2.68%           Meeting Required Competencies         545         97.32%           Total         560		

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	Components			GOCC Submission			GCG Validation		Supporting		
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating	Documents	Remarks	
	Subtotal	5%				4.87%		4.87%			**
	TOTAL	100%				90.84%		91.83%			
EXC	LUDED WEIGHT	(5%)									
VALIDATED TOTAL 95%							91.83%/ 95% = 96.66%				17,5

a/ But not to exceed the weight assigned per indicator