

Component					PDGCC Submission		GCG Validation		Supporting Documents	Remarks		
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating				
CUSTOMERS	SO 1	Provide Excellent Service to Building Tenants/Owners/Occupants										
	SM 1	Percentage of Satisfied Customers	Total Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Survey Respondents	20%	(Actual / Target) x Weight 0% = If Less Than 80%	90%	-	10%	92%	20%	Harmonized Client Satisfaction Measurement Results of GOCCs Covered by R.A. No. 10149 as endorsed by the Anti-Red Tape Authority (ARTA)	The result is based on the responses of clients availing external services only. The CSM score refers to the percentage of respondents who rated 'Agree' and 'Strongly Agree' for Service Quality Dimension 0: "I am satisfied with the service that I availed".
		Sub-total		20%				10%		20%		
INTERNAL PROCESS	SO 2	Efficient Building and Facilities Maintenance and Security										
	SM 2	Percentage of Effective Preventive Maintenance of Building Facilities Completed Based on Annual Procurement Plan (APP)	Number of Effective Preventive Maintenance Projects Costing Above ₱50,000 Completed / Total Number of Planned Effective Preventive Maintenance Projects for the Year Costing Above ₱50,000	25%	(Actual / Target) x Weight	100% of Effective Preventive Maintenance Projects Costing Above ₱50,000 Completed	8 out 8 Preventive Maintenance for the Year Costing Above ₱50,000 were Completed	20%	100% of Effective Maintenance Projects Costing Above ₱50,000 Completed	25%	Amended Annual Procurement Plan (APP) for FY 2023 List of Preventive Maintenance Completed for CY 2023 Purchase Orders Disbursement Vouchers	PDGCC completed nine (9) preventive maintenance projects costing above ₱50,000 in 2023.

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	SM 3	Percentage of Emergency Works Accomplished Based on Total Number of Emergency Reported	Number of Emergency Works/Repairs Accomplished / Total Number of Maintenance Works <i>Reported</i>	15%	(Actual / Target) x Weight	Accomplish 100% of Emergency Works Reported	4 out of 4 Emergency Works	15%	100% of Emergency Works Reported Accomplished	15%	Amended Annual Procurement Plan (APP) for FY 2023 Incident Reports Purchase Order Disbursement Voucher	PDGCC completed four (4) emergency works in 2023.
	SM 4	Institute PDGCC Quality Management System	Actual Accomplishment	10%	All or Nothing	Board-Approved Quality Policy and Board-Approved Quality Management System Procedure	-	0%	No Board-Approved Quality Policy and Board-Approved Quality Management System Procedure	0%	-	Target not met.
	Sub-total			50%				35%		40%		

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FINANCE	SO 3	Efficient Utilization of Corporate Operating Budget										
	SM 5	Disbursement-Based Budget Utilization Rate	Total Disbursement / Total Board-Approved Corporate Operating Budget (Both Net of PS Cost)	20%	(Actual / Target) x Weight	90%	80.71%	12%	96.78%	20%	Board-approved Corporate Operating Budget for 2023 Budget Utilization Report Disbursement Vouchers Petty Cash Vouchers Cash Advance Liquidation Reports PDGCC disbursed a total of ₱18,119,133.20 out of the total 2023 budget of ₱22,500,479. Both net of PS Cost. Savings from procurement amounting to ₱3,657,762.31 was added back to the numerator in the final computation of the BUR.	
		Sub-total		20%				12%		20%		
LEARNING AND GROWTH	SO 4	Enhance the Human Resource Development Initiatives of PDGCC										
	SM 6	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	10%	All or Nothing	Board-Approved Competency-Based Framework: Competency Catalogue and Competency Framework	-	0%	No Board-Approved Competency-Based Framework	0%	-	Target not met.
		Sub-Total		10%				0%		0%		
		TOTAL		100%				57%		80%		