

PHILIPPINE CHARITY SWEEPSTAKES OFFICE
Interim Performance Scorecard

Indicator	Weight	Targets	Accomplishment		CGO-A Validation		Supporting Documents	Remarks
	2014	2014	Actual	Rating	Score	Rating		
MFO 1 – Revenue Generation from Gaming Operations								
Quantity 1: Number of PCSO Branches	10%	42 Branch Offices	42 Branch Offices	10.00%	42 Branch Offices	10.00%	Online news snippets and newspaper articles were provided by PCSO	Acceptable
Quantity 2: Number of Lotto Outlets/ Agents	10%	8,900 outlets	9,078 outlets	10.00%	9,078 outlets	10.00%	List of issued on-line order Letter of Installation to Total Gaming Technologies, Inc. Letter of New Agent to Division Chief, MCC	Acceptable
Financial: Sales Revenue	25%	P34.5 Billion	P32.324 Billion	23.42%	P32.324 Billion	23.42%	Unaudited 2014 Financial Statement provided by PCSO Management Services	Acceptable
Subtotal Weight:	45%			43.42%		43.42%		

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MFO 2 – Health Services and Charities								
Financial : Amount allocated for the delivery of medical services and for the Individual Medical Assistance Program (IMAP)	10%	₱4.4 Billion	₱5.435 Billion	10.00%	₱5.435 Billion	10.00%	Summary list of Patients that PCSO provided medical/financial assistance	Acceptable
Timeliness: Length of period in providing medical/ financial assistance								
2.A: Chemotherapy	5%	100% within 21 days	100% within 21 days	5%	100% within 21 days	5%	Summary list of Patients that PCSO provided medical/financial assistance	Based on the validation of the submitted soft copy of the Summary List, only 98.41% of the total requests for financial assistance below ₱100,000 were processed within the prescribed period. Only 79.86% of the financial assistance requests amounting to above ₱100,000 were processed within 5 days.
2.B: For discharge	2.5%	100% within the same day	100% within the same day	2.5%	100% within the same day	2.5%		
2.C: Below Php100T	3.75%	100% within 4 days	98.41% within 4 days	3.69%	93.57% within 4 days	3.51%		
2.D: Above Php100T	3.75%	100% within 5 days	100% within 5 days	3.36%	79.86% with 5 days	2.99%		
Quantity 1: Number of ambulance units released		Total: 500 units						

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A: 1st, 2nd & 3rd Class Municipalities	1.50%	150 units	0	0.00%	0	0.00%	Request for reconsideration letter from PCSO dated 06 March 2014	PCSO requested consideration citing that the filing of complaint by the losing bidder is out of PCSO's control and prevented PCS from procuring the ambulances. We note, however, that such risk should have been taken into consideration by PCSO. Moreover, these measures and targets were agreed as early as 2013 giving PCSO ample time to plan and implement the procurement.
B: 4th, 5th & 6th Class Municipalities	2.00%	250 units	1	0.0001%	0	0.00%		
C: Others (Hospitals, Health institutions, etc)	1.50%	100 units	2	0.04%	0	0.00%		
Quantity 2: Number of Capability-Building Packages (CBPs) distributed to Rural Health Units (RHUs) and Barangay Health Centers (BHCs) nationwide	10.00%	250 CBPs (including AFP identified housing sites)	0	0.00%	0	0.00%	Request for reconsideration letter from PCSO dated 06 March 2014	PCSO failed to complete the bidding of 250 CBPs for 2014 and requested consideration. GCG however notes that the estimated start of bid for the CBPs is on the 2 nd week of November 2014, considering that the measure and target were agreed in 2013, proper project planning should have been done in order to ensure that CBPs are distributed in 2014. PCSO further requested that charity, financial and other medical donations

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								<p>made in 2014 be credited as accomplishment in lieu of the CBPs, noting that the donations exceeded the budget for the CBPs. Substitution of one measure by another is not allowed unless this has been previously agreed upon between the GOCC and the GCG.</p> <p>Based on the document provided by PCSO, CBPs are meant to "improve the capability of Barangay Health Centers in providing quality primary health care services" though the provision of the necessary items to operate a barangay or rural health center. The PCSO with the help of AFP identified 250 barangays in priority conflict areas as initial recipients of the CBPs. Validation shows that a number of the identified barangays are not conflict areas.</p>

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Quantity 3: Raising Military and PNP Hospitals to DOH Standard on Equipment	5.00%	1PNP Hospital and 4 AFP Hospitals	0	0.00%	0	0.00%	Request for reconsideration letter from PCSO dated 06 March 2014	PCSO failed to achieve target of raising military and PNP hospitals to DOH standard on equipment, PCSO notes that failure was due to the change in leadership at the DOH in mid 2014. GCG however notes that based on submitted supporting documents, PCSO's endorsement to DOH regarding the said project was only given on 23 October 2014.
	45.00%			24.59%		24.00%		
General Administrative Services								
Quality 1: Computerization of processes and procedure	5%	Public bidding and test-run of Computerized Accounting System (CAS) and Human Resource Information System (HRIS)	CAS and HRIS training started in 2014	5.00%	CAS - demonstrated and was awarded June 13 2014 and HRIS training started within the year 2014	5.00%	Report on procurement of Lot 1: 1 Computerized Accounting System, Invitation to bid/Re-bid, Notice of Award Report on procurement of Lot 1: 1 Human Resources Information System, Notice of award to Geodata Solutions, Inc., User Acceptance Test (UAT) notification, IT-related UAT and roll out plans for the HRIS project, Terms of Reference for the	Acceptable

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							procurement of the HRIS	
Quality 2: Manualization of core business processes	5%	Completion of Manual of Operations of all PCSO Offices and Departments	Manual of Operations, approved by the Board and adopted by all PCSO Offices and Departments	5.00%	Manual of Operations, approved by the Board and adopted by all PCSO Offices and Departments	5.00%	Secretary's Certificate, Screenshot of PCSO website showing links to the Manuals of core business processes	Acceptable
Subtotal Weight:	10%			10.00%		10.00%		
Accumulated Total Weight:	100%			78.01%		77.42%		