

## LOCAL WATER UTILITIES ADMINISTRATION

	Component				Data Provider	Baseline			Target	
	Objective/Measure	Formula	Weight	Rating System <sup>af</sup>		2014	2015	2016*	2017	
SOCIAL IMPACT	SO 1	Expand Coverage and Reliable Water Service at Affordable Rates								
	SM 1	Households that can be served with increased access to water (Level 3)	Actual number of households served by all WDs	0%	Actual / Target	AO	3.71 M	3.90 M	4.109 M	4.35 M
	<b>Subtotal</b>			<b>0%</b>						
CUSTOMERS/STAKEHOLDERS	SO 2	Provide Adequate Sanitation Including Septage and Sewerage								
	SM 2	Number of WDs in Manila Bay Area with operational septage management system [SI Profile III and IV]	Absolute number	5%	Actual / Target x Weight	WDD/AO	11	NA	20	1
	SO 3	Ensure Reliable and Economically Viable Water Districts and Institutionalize Good Governance in Water Districts								
	SM 3	Percentage of Water District operating	Number of operational WDs / Total Active WDs	6%	Actual / Target x Weight	AO / OSDA	65.59% (511/756)	67.86% (513/756)	69.24% (520/748)	70.17% (527/751)
	SM 4	Number of WDs eligible to PBB [SI Profile I]	No. of WD eligible to PBB / No. of operational WDs	6%	Actual / Target x Weight	OSDA / WDD	NA	22% (110/511)	37.23% (191/513)	46.73% (243/520)
	SM 5	Percentage of Non-Revenue Water (NRW)	$(\sum \text{Total Production} - \sum \text{Total Billed}) / \sum \text{Total Production}$	4%	Actual / Target x Weight	OSDA / WDD	26.61%	29%	25.64%	26%
SM 6	Percentage of Operational WDs compliant with PNSDW (bacteriological test, physical, chemical test)	PNSDW Compliant Operational WD / Total Operational WD with access to laboratories	4%	Actual / Target x Weight	OSDA / WDD	55.12% (280/508)	60.11% (312/511)	81.60% (408/500)	95%	

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	SM 7	Stakeholders Satisfaction Rating	Average rating of all respondents	5%	All or nothing	MSO	NA	NA	TOR for BOT approval	Satisfactory Rating
		<b>Subtotal</b>		<b>30%</b>						
FINANCE	<b>SO 3</b>		<b>Ensure the Viability and Sustainability of LWUA Operations</b>							
	SM 8	Recover/Reduction of NPL through cash collection and debt-relief	Actual amount	10%	Actual / Target x Weight	IFS/LAD	NA	₱467 M	₱109 M	₱500 M
	SM 9	Collection Efficiency Ratio (Performing Loan)	Total Collections (PLs) / Total Billings (PLs)	5%	Actual / Target x Weight	IFS/LAD	98% (1.228B / 1.244B)	98% (0.786B / 0.799B)	99% (0.963B / 0.973B)	95%
	SM 10	Project funds utilization rate	Total Funds Utilized / Total Funds Available for the year	15%	Actual / Target x Weight	IFS/AO	10% (0.182B/ 1.809B)	24% (0.363 B/ 1.487B)	23% (0.485B/ 2.125B)**	50%
	SM 11	Settlement of dividends in arrears	Milestone	5%	All or nothing	IFS	₱130 M	₱50 M	₱100.19 M	₱279.827 M
			<b>Subtotal</b>		<b>35%</b>					
INTERNAL PROCESS	<b>SO 4</b>		<b>Ensure Competent Delivery of Financial, Technical and Institutional Development Assistance</b>							
	SM 12	Percentage of projects (with NCA) completed during the year [SI Profile II]	Actual number of projects completed	20%	Actual / Target x Weight	AO	-	-	-	100%

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SM 13	Number of sanitation Feasibility Studies started	Absolute number	5%	Actual / Target x Weight	AO	NA	NA	25	52	
<b>Subtotal</b>			<b>25%</b>							
<b>LEARNING AND GROWTH</b>	<b>SO 6 Develop a Competent and Efficient Workforce of Dedicated Civil Servants</b>									
	SM 14	ISO 9001:2015 Certification	Milestone	5%	All or nothing	Admin	NA	Seminar for QMS Representatives	Management-approved QMS manual (ISO 9001:2008)	Third Party Certification
	SM 15	Percentage of employees with required competencies met	Milestone	5%	All or nothing	Admin	N/A	Established Competency Framework (Action Plan)	Core/Organizational Competency Profile submitted to Management	Approved Competency Model
	<b>Sub-total</b>			<b>10%</b>						
<b>TOTAL</b>			<b>100%</b>							

\*LWUA submitted accomplishments subject to GCG validation.

\*\*November 2015 to October 2016.