

**LOCAL WATER UTILITIES ADMINISTRATION (LWUA)
Interim Performance Scorecard**

Descriptions	Weight	Target	Accomplishment		CGO-B Validation		Supporting Documents	Remarks
	2014	2014	2014	Rating	Score	Rating		
MFO 1: Institutional and Technical Services								
Quantity 1: No. of Programs of Work (POWs) completed / prepared	5%	125	125	5%	130	5.00%	<ul style="list-style-type: none"> List of Detailed POWs completed in 2014 Onsite: 133 Individual POWs for 2014 	Of the 125 reported accomplishment; 2 were dated in 2013, while 1 does not bare any date. LWUA however, accomplished an additional 8 POWs in 2014.
Quantity 2: No. of construction projects started	10%	20	20	10%	22	10.00%	<ul style="list-style-type: none"> List of Projects Started in 2014 Onsite: 24 Individual Status of Projects in 2014 	Of the 20 reported accomplishment; 2 were not started in 2014 due to funding issues. LWUA however, started an additional 4 projects in 2014.
Quantity 3: No. of construction projects completed	15%	65	58	12.25%	55	12.69%	<ul style="list-style-type: none"> List of Projects Completed in 2014 Onsite: 59 Individual Certificate of Completion Project Status Report 	Of the 58 reported accomplishment; 1 was completed in 2015, 2 in 2013, and 1 is still ongoing. LWUA however, completed an additional project.

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Quantity 4: Percentage of Operational WDs provided with training	5%	55%	55.54%	5%	56.30%	5.00%	<ul style="list-style-type: none"> • Directory of Participants found in LWUA Database • Water Districts Training Profile found in LWUA Database 	<p>There were a total of 286 WDs trained and served by the Water Resources Research and Training Department (WRRTD) out of 508 Operational WDs.</p> <p>In the validation, only 508 of the 514 WDs were counted as operational since 6 WDs were not considered due to the following reasons: 2 – non-operational/no system 4 – under the jurisdiction of LGUs and BRWSA.</p>
Quality 1: Average Non-Revenue Water (NRW) of WDs	5%	25.86	26.61	4.86%	26.61	4.85%	<ul style="list-style-type: none"> • WDs Monthly Data Sheet • Area Summary Reports 	<p>As noted last year, computation of NRW is not uniform across WDs. It is again recommended that LWUA implement a standard computation for the NRW.</p> <p>Further, it is also suggested to monitor NRW of WDs quarter-on-quarter (QoQ) and year-on-year (YoY), so that improvements or slippage in performance can be identified, rectified and monitored easily.</p>
Subtotal of Weights:	40%			37.11%		37.54%		

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MFO 2 : Regulatory Services								
Quantity 1: No. of Water Rates Computation / Financial Evaluation Completed	5%	104	136	5%	196	5.00%	<ul style="list-style-type: none"> • Summary and List of Water Rates Computation and Financial Evaluation completed per Area • Detailed documents on Water Rates Computation and Financial Evaluation (onsite) 	
Quality 1: Percentage of Operational WDs with 24/7 supply of service	5%	82%	81.21% (421/514)	4.99%	83.07% (422/508)	5.00%	<ul style="list-style-type: none"> • WDs Monthly Data Sheet • Area Summary Reports • Self-Certification of 24/7 water supply availability issued by WDs (onsite) 	<ul style="list-style-type: none"> • Some reports only accounted WDs which are compliant with the 24/7 service availability making it difficult to distinguish which of the remaining 86 WDs are in fact non-compliant from those without data submissions. • It is recommended that Area Summary Reports indicate water supply service level for each WD.
Quality 2: Percentage of Operational WDs Compliant with Philippine	5%	90%	56.36% (279/514)	3.13%	55.12% (280/508)	3.06%	<ul style="list-style-type: none"> • Monthly 	<ul style="list-style-type: none"> • Reporting periods of the

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National Standard for Drinking Water (PNSDW)							Bacteriology Test Results per WD <ul style="list-style-type: none"> Area Summary Reports 	bacteriology test results are not uniform across WDs (i.e. Oct 2013-Sept 2014, Jan 2014-Dec 2014). <ul style="list-style-type: none"> Some reports only accounted WDs which are compliant with PNSDW making it difficult to distinguish which of the remaining 228 WDs are in fact non-compliant from those without data submissions. It is recommended that Area Summary Reports indicate percentage compliance for each WD. It is also incumbent upon LWUA to make sure that WDs are made compliant to PNSDW.
Timeliness: Percentage of Water Rates/Financial Evaluation completed within 45 calendar days	5%	95%	100% (196/196)	5%	94.39% (185/196)	4.97%	<ul style="list-style-type: none"> Summary and List of Water Rates Computation and Financial Evaluation completed per Area Copies of log books (onsite) Copies of email correspondences 	This indicator measures the efficiency LWUA in water rates computation and/or financial evaluation (see Quantity 1) Computation/Evaluation completed in 45 Days: <ul style="list-style-type: none"> Areas 1-4 – 99/110 Area 5 – 13/13 Area 6 – 22/22 Area 7 – 14/14

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							<ul style="list-style-type: none"> (onsite) Letters and Board Resolutions from LWUA to WDs 	<ul style="list-style-type: none"> Area 8 – 22/22 Area 9 – 15/15 								
Subtotal of Weights:	20%			18.13%		18.03%										
MFO 3 : Financial Services																
Quality 1: Percentage of Performing Loans collected	25%	95%	92% (904/974 performing loans)	24.42%	92.81% (904/974 performing loans)	24.42%	<ul style="list-style-type: none"> Detailed Receivable and Collection Report 									
Quality 2: Amount of Loan Accounts in Arrears collected	15%	₱350 M	₱306.66 M	13.14%	₱306.66 M	13.14%	<ul style="list-style-type: none"> Onsite validation using internal MIS software Loans Administration Department Summary Report List of Performing Loans with arrears 	<ul style="list-style-type: none"> Loan account in arrears refer to accounts with unpaid balances after current month. Details of accounts in arrears collected in 2014 is as follows: <table border="1"> <tr> <td>Regular loans (Interest)</td> <td>195,991,828.00</td> </tr> <tr> <td>Regular loans (Principal)</td> <td>75,062,321.00</td> </tr> <tr> <td>Restructured Accounts</td> <td>35,063,707.00</td> </tr> <tr> <td>TOTAL</td> <td>306,657,856.00</td> </tr> </table>	Regular loans (Interest)	195,991,828.00	Regular loans (Principal)	75,062,321.00	Restructured Accounts	35,063,707.00	TOTAL	306,657,856.00
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Subtotal of Weights:	40%			37.57%		37.56%										

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General Administrative and Support Services (GASS)								
Financial: Funds Utilization Rate	0%	₱0.991B	₱182.35M	0%	₱182.35M	0.00%	<ul style="list-style-type: none"> • Summary Utilization Report 	<ul style="list-style-type: none"> • Low utilization is ascribed to the (i) focus on conversion of accounts from PSF grants to soft loans by securing MOUs with WDs slowing down funds disbursement, and (ii) policy changes implemented by the BOT in the computation of financial assistance by increasing required historical financial data from three (3) years to five (5) years and financial projection thresholds from five (5) years to ten (10) years which altered implementation of project cycles.
Subtotal of Weights:	0%			0%		0.00%		
Total of Weights	100%			92.80%		93.13%		