

**CEBU PORT AUTHORITY (CPA)
Validated 2022 Performance Scorecard**

Objective/Measure		Component			CPA Submission		GCG Validation		Supporting Documents	Remarks														
		Formula	Weight	Rating Scale ^{a/}	Target	Actual	Rating	Score			Rating													
SOCIAL IMPACT	SO 1	Accelerated Trade and Commerce																						
	SM 1	Cargo Throughput (in Million Metric Tons [MMT])	Absolute Figure	8.00%	Actual / Target	69.16	66.30	7.67%	66.30	7.67%	- Signed Summary Cargo Traffic as of December 2022	<table border="1"> <thead> <tr> <th>2022</th> <th>Throughput</th> </tr> </thead> <tbody> <tr> <td>Quarter 1</td> <td>16,195,623</td> </tr> <tr> <td>Quarter 2</td> <td>16,995,565</td> </tr> <tr> <td>Quarter 3</td> <td>16,724,237</td> </tr> <tr> <td>Quarter 4</td> <td>16,387,086</td> </tr> <tr> <td>TOTAL</td> <td>66,302,511</td> </tr> </tbody> </table> <p>CPA failed to hit the target by 4.13% but the validated 2022 actual cargo volume is a 6.96% increase from the 2021 annual volume.</p>	2022	Throughput	Quarter 1	16,195,623	Quarter 2	16,995,565	Quarter 3	16,724,237	Quarter 4	16,387,086	TOTAL	66,302,511
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SM 2	Passenger Traffic (in Million Passengers)	Absolute Figure	3.00%	Actual / Target	11.42	14.92	3.00%	14.92	3.00%	- Summary Passenger Traffic as of December 2022	<table border="1"> <thead> <tr> <th>2022</th> <th>Passengers</th> </tr> </thead> <tbody> <tr> <td>Quarter 1</td> <td>2,752,617</td> </tr> <tr> <td>Quarter 2</td> <td>4,319,662</td> </tr> <tr> <td>Quarter 3</td> <td>4,003,077</td> </tr> <tr> <td>Quarter 4</td> <td>3,844,672</td> </tr> <tr> <td>TOTAL</td> <td>14,920,028</td> </tr> </tbody> </table> <p>CPA exceeded the target by 30.56%. This actual 2022 passenger volume of 14.92 million is a 198% increase from the 2021 total volume of 5.00 million passengers. 2022 marked a recovery year, after the pandemic, in terms of passenger movement in ports.</p>	2022	Passengers	Quarter 1	2,752,617	Quarter 2	4,319,662	Quarter 3	4,003,077	Quarter 4	3,844,672	TOTAL	14,920,028	
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	Sub-total			11.00%					10.67%															

Objective/Measure	Component				CPA Submission		GCG Validation		Supporting Documents	Remarks															
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SO 2 Improved Delivery of Services																									
Percentage of Satisfied Customers																									
CUSTOMERS/ STAKEHOLDERS	SM 3	a. Passengers	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	3.00%	Actual / Target 0% = If less than 80%	90%	90%	3.00%	90.18%	3.00%	<table border="1"> <thead> <tr> <th>Rating</th> <th>% Satisfied</th> </tr> </thead> <tbody> <tr> <td>VS</td> <td>38.03%</td> </tr> <tr> <td>S</td> <td>52.15%</td> </tr> <tr> <td>N</td> <td>8.20%</td> </tr> <tr> <td>D</td> <td>1.25%</td> </tr> <tr> <td>VD</td> <td>0.38%</td> </tr> <tr> <td>Total</td> <td>100.00%</td> </tr> </tbody> </table> <p>A total of 3,607 out of 4,000 or 90.18% of Passengers were at least satisfied with CPA's services.</p>	Rating	% Satisfied	VS	38.03%	S	52.15%	N	8.20%	D	1.25%	VD	0.38%	Total	100.00%
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b. Shipping Lines	1.00%	90%	97%	1.00%	97%	1.00%	<p>- 2022 Customer Satisfaction Survey (CSS) Report by CTU</p> <p>- Sample actual accomplished 2022 CSS Questionnaires</p> <p>- CPA 2022 CSS Clarifications</p>	<table border="1"> <thead> <tr> <th>Rating</th> <th>% Satisfied</th> </tr> </thead> <tbody> <tr> <td>VS</td> <td>47.00%</td> </tr> <tr> <td>S</td> <td>50.00%</td> </tr> <tr> <td>N</td> <td>2.00%</td> </tr> <tr> <td>D</td> <td>1.00%</td> </tr> <tr> <td>VD</td> <td>0.00%</td> </tr> <tr> <td>Total</td> <td>100.00%</td> </tr> </tbody> </table> <p>A total of 97 out of 100 (97.00%) of Shipping Lines were at least satisfied with CPA's services.</p>	Rating	% Satisfied	VS	47.00%	S	50.00%	N	2.00%	D	1.00%	VD	0.00%	Total	100.00%			
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c. Concessionaires	1.00%	90%	96%	1.00%	96%	1.00%	<table border="1"> <thead> <tr> <th>Rating</th> <th>% Satisfied</th> </tr> </thead> <tbody> <tr> <td>VS</td> <td>36.00%</td> </tr> <tr> <td>S</td> <td>60.00%</td> </tr> <tr> <td>N</td> <td>4.00%</td> </tr> <tr> <td>D</td> <td>0</td> </tr> <tr> <td>VD</td> <td>0</td> </tr> <tr> <td>Total</td> <td>100.00%</td> </tr> </tbody> </table> <p>A total of 48 out of 50 or 96.00% of Concessionaires were at least satisfied with CPA's services.</p>	Rating	% Satisfied	VS	36.00%	S	60.00%	N	4.00%	D	0	VD	0	Total	100.00%				
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SO 3	Improved Passenger Facilitation and Convenience										
CUSTOMERS/ STAKEHOLDERS	Construction of Port Facilities										
	a. R.C. Deck Expansion	Actual Accomplishment	6.00%	Actual / Target	Expansion of R.C. Deck with Back-up Area (Phase 3) at Berths 10-11, Cebu Baseport	100%	6.00%	100% completion of the Expansion of R.C. Deck with Back-up Area (Phase 3) at Berths 10-11, Cebu Baseport	6.00%	- Certificate of Final Acceptance signed by CPA and the contractor - Memorandum from ESD Manager on Project Completion - Photo documentations	Based on the Certificate of Final Acceptance, the project was fully completed as of 12 November 2022 by the <i>UKC Builders, Inc.</i> , and was finally accepted as of 15 November 2022. This project involved a 4,824 sqm. new reinforced concrete deck with 120 linear meters of fender wall.
	b. Passenger Terminals	Actual Accomplishment	1.00%	Actual / Target	Repair and Rehabilitation of Passenger Terminal Building (PTB) 1, including the Passenger Holding Area	100%	1.00%	100% completion of Repair and Rehabilitation of Passenger Terminal Building (PTB) 1, including the Passenger Holding Area	1.00%	- Certificate of Final Acceptance signed by CPA and the contractor - Photo documentations	Based on the Certificate of Final Acceptance, the project was fully completed on 05 October 2022 by <i>Lin Construction</i> and was finally accepted as of 14 November 2022. This repair and rehab project was made after the Terminal was hit by Typhoon Odette.
	c. Rehabilitation of Existing Pier	Actual Accomplishment	10.00%	Actual / Target	Construction of Pier 5, Berth 14, Cebu Baseport	100%	10.00%	100% completion of the Construction of Pier 5, Berth 14, Cebu Baseport	10.00%	- Certificate of Final Acceptance signed by CPA and the contractor - Photo documentations	Based on the Certificate of Final Acceptance, the project was fully completed as of 20 July 2020 by the <i>BNR Const. & Devt. Corp / A.S.T. Builders – Join Venture</i> . The project was finally accepted on 20 July 2020
		Sub-total	22.00%				22.00%		22.00%		

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FINANCE																																									
SO 4 Maximized Financial Growth																																									
SM 5	Revenues (in Billion Pesos)	Absolute Amount	15.00%	Actual / Target	1.932	2.045	15.00%	2.045	15.00%	- COA-audited CPA 2022 Financial Statements (FS) and Notes to FS	<table border="1"> <thead> <tr> <th colspan="2">2022</th> </tr> <tr> <th>Revenue Item</th> <th>Amount (in '000)</th> </tr> </thead> <tbody> <tr> <td>Rental Income</td> <td>24,828</td> </tr> <tr> <td>Harbor Fees</td> <td>68,381</td> </tr> <tr> <td>Berthing and Anchorage</td> <td>190,128</td> </tr> <tr> <td>Wharfage fees</td> <td>516,527</td> </tr> <tr> <td>Storage Fees</td> <td>353,294</td> </tr> <tr> <td>Share on Cargo Handling</td> <td>716,328</td> </tr> <tr> <td>Terminal Fees</td> <td>55,617</td> </tr> <tr> <td>Access Fees</td> <td>40,589</td> </tr> <tr> <td>Utility Services</td> <td>68,528</td> </tr> <tr> <td>Pilotage Fees</td> <td>6,337</td> </tr> <tr> <td>Interest Income</td> <td>1,708</td> </tr> <tr> <td>Other Business Income</td> <td>2,650</td> </tr> <tr> <td>Total</td> <td>2,044,916</td> </tr> </tbody> </table>	2022		Revenue Item	Amount (in '000)	Rental Income	24,828	Harbor Fees	68,381	Berthing and Anchorage	190,128	Wharfage fees	516,527	Storage Fees	353,294	Share on Cargo Handling	716,328	Terminal Fees	55,617	Access Fees	40,589	Utility Services	68,528	Pilotage Fees	6,337	Interest Income	1,708	Other Business Income	2,650	Total	2,044,916
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SM 6	Earnings Before Interest, Taxes, Depreciation, and Amortization (in Billion Pesos)	Absolute Amount	15.00%	Actual / Target	1.310	1.207	13.82%	1.202	13.76%	- COA-audited CPA 2022 Financial Statements (FS) and Notes to FS	<table border="1"> <thead> <tr> <th colspan="2">2022</th> </tr> <tr> <th>Items</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Net Income</td> <td>767,433,069</td> </tr> <tr> <td>Taxes</td> <td>256,952,841</td> </tr> <tr> <td>Depreciation</td> <td>176,923,125</td> </tr> <tr> <td>Amortization</td> <td>253,361</td> </tr> <tr> <td>EBITDA</td> <td>1,201,562,396</td> </tr> </tbody> </table>	2022		Items	Amount	Net Income	767,433,069	Taxes	256,952,841	Depreciation	176,923,125	Amortization	253,361	EBITDA	1,201,562,396																
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INTERNAL PROCESS	SO 5 Provided and Maintained Port Facilities																																		
	Budget Utilization Rate (BUR)																																		
	a. Corporate Funds – CO & MOOE	Actual Disbursement / Total Approved COB (Both Net of PS Cost)	5.00%	Actual / Target	90%	88%	4.89%	95.07%	5.00%	- Budget Utilization as of Dec. 31, 2022 - Notices of Award, Notices to Proceed, Disbursement Vouchers, and Certificates of Final Acceptance	<table border="1"> <thead> <tr> <th rowspan="2">2022 COB</th> <th colspan="2">Amount (in P millions)</th> </tr> <tr> <th>Budget</th> <th>Utilized</th> </tr> </thead> <tbody> <tr> <td>MOOE</td> <td>790.22</td> <td>789.44</td> </tr> <tr> <td>Capital Outlay</td> <td>312.19</td> <td>258.58</td> </tr> <tr> <td>Total</td> <td>1,102.40</td> <td>1048.02</td> </tr> <tr> <td>BUR</td> <td colspan="2">95.07%</td> </tr> </tbody> </table>	2022 COB	Amount (in P millions)		Budget	Utilized	MOOE	790.22	789.44	Capital Outlay	312.19	258.58	Total	1,102.40	1048.02	BUR	95.07%								
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SM 7	b. DOTr-downloaded projects	Amount Disbursed / Total Obligated	5.00%	Actual / Target	90%	25%	1.17%	23.69%	1.32%	- Listing of Awarded Projects for CY 2022 - Disbursement vouchers for all the payments made for the DOTr-downloaded projects - Resubmitted BUR Computation	<table border="1"> <thead> <tr> <th>San Fernando Port</th> <th>2022 Obligated</th> </tr> </thead> <tbody> <tr> <td>Construction</td> <td>176,160,355</td> </tr> <tr> <td>Consulting Services</td> <td>8,478,246</td> </tr> <tr> <td>TOTAL</td> <td>184,638,601</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th>San Fernando Port</th> <th>2022 Disbursed</th> </tr> </thead> <tbody> <tr> <td>Construction</td> <td>42,707,984</td> </tr> <tr> <td>Consulting Services</td> <td>1,037,414</td> </tr> <tr> <td>TOTAL</td> <td>43,745,398</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th>San Fernando Port</th> <th>2022 BUR</th> </tr> </thead> <tbody> <tr> <td>Construction</td> <td>24.24%</td> </tr> <tr> <td>Consulting Services</td> <td>12.24%</td> </tr> <tr> <td>TOTAL</td> <td>23.69%</td> </tr> </tbody> </table>	San Fernando Port	2022 Obligated	Construction	176,160,355	Consulting Services	8,478,246	TOTAL	184,638,601	San Fernando Port	2022 Disbursed	Construction	42,707,984	Consulting Services	1,037,414	TOTAL	43,745,398	San Fernando Port	2022 BUR	Construction	24.24%	Consulting Services	12.24%	TOTAL	23.69%
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SO 6 Economical and Coordinated System of Movement of Goods and Persons																													
Percentage of Business Permits Released Within the Prescribed Processing Time																													
SM 8	a. Accreditation of Cargo Handling Service Providers	No. of permits processed within prescribed period/ total permits received	4.00%	Actual / Target	100%	100%	4.00%	100%	4.00%	- Summary of Processed Permits for CY 2022 for CHSP and Application for Leases - Evaluation Logs (Monitoring Sheets) for CHSP and Lease Applications	<table border="1"> <thead> <tr> <th>Quarter</th> <th>No. of Applications</th> <th>Processed Within Prescribed Time</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>5</td> <td>5</td> </tr> <tr> <td>2nd</td> <td>5</td> <td>5</td> </tr> <tr> <td>3rd</td> <td>4</td> <td>4</td> </tr> <tr> <td>4th</td> <td>8</td> <td>8</td> </tr> <tr> <td>Total</td> <td>22</td> <td>22</td> </tr> </tbody> </table>	Quarter	No. of Applications	Processed Within Prescribed Time	1 st	5	5	2 nd	5	5	3 rd	4	4	4 th	8	8	Total	22	22
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b. Permit to Occupy CPA Property/Lease	No. of permits processed within prescribed period/ total permits received	4.00%	Actual / Target	100%	100%	4.00%	100%	4.00%	<table border="1"> <thead> <tr> <th>Quarter</th> <th>No. of Applications</th> <th>Processed Within Prescribed Time</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>17</td> <td>17</td> </tr> <tr> <td>2nd</td> <td>37</td> <td>37</td> </tr> <tr> <td>3rd</td> <td>25</td> <td>25</td> </tr> <tr> <td>4th</td> <td>11</td> <td>11</td> </tr> <tr> <td>Total</td> <td>90</td> <td>90</td> </tr> </tbody> </table>	Quarter	No. of Applications	Processed Within Prescribed Time	1 st	17	17	2 nd	37	37	3 rd	25	25	4 th	11	11	Total	90	90		
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INTERNAL PROCESS	SM 9	Implementation of e-Governance Processes	Actual Accomplishment	4.00%	All or Nothing	100% (Online System for Application and Approval of CPA Permits)	100%	4.00%	100% roll-out of the Online System for Application and Approval of CPA Permits	- Narrative from MIS Development Chief - Link to online system URL - Screenshots of the system with transactions in 2022	CPA's Business Marketing and Development Department (BMDD) piloted the process on 01 October 2022 during the renewal of applications for permits applied with CPA for 2022. As of 31 December 2022, CPA has received a total of nine (9) permits processed, approved, and issued with signatures to users online.																		

		Component			CPA Submission		GCG Validation		Supporting Documents	Remarks	
Objective/Measure	Formula	Weight	Rating Scale ^{a/}	Target	Actual	Rating	Score	Rating			
LEARNING & GROWTH	SO 7	Implemented Quality Management System									
		<i>ISO Certifications</i>									
	SM 10	a. 9001:2015 (QMS)	Actual Implementation	5.00%	All or Nothing	Pass Surveillance Audit	Passed Surveillance Audit	5.00%	Passed 1 st Surveillance Audit	5.00%	- Audit Report from SOCOTEC Certification Phis, Inc. signed by the Lead Auditor - Combined surveillance audit for ISO 9001:2015 (QMS) and ISO 14001:2015 (EMS) conducted on 24-25 Nov 2022. Scope: "Port Management specifically Processing of drydocked vessels applying for exemption for vessels charges (PMOs Mandaue, Danao, Toledo and Argao), Processing of Request of Extension of Free Storage Period (PMO CIP), Security Management specifically Processing of Application of Single Entry (Base Port) and Annual Passes (Main Office) and Business Marketing and Development specifically Processing of Application of Ancillary Services and its support processes."
		b. 14001:2004 (EMS)	Actual Implementation	5.00%	All or Nothing	Pass Surveillance Audit	Passed Surveillance Audit	5.00%	Passed 1 st Surveillance Audit	5.00%	
		Sub-total	32.00%				28.06%		28.32%		
	SO 8	Developed Technical and Port Operations Expertise through Training, Experience, Exposure, and QMS/EMS									
	SM 11	Percentage of Employees Meeting Required Competencies	Incumbents meeting required competency / filled plantilla	5.00%	Actual / Target	Improvement from the 2021 Competency Rating	93%	5.00%	92.59%	5.00%	- Report on CPA's Competency Baseline as of 31 December 2022 By the end of 2021, 157 of 174 (90.23%) employees have met the required competencies of their positions. As of 31 December 2022, 150 of 162 (92.59%) employees were reported to have met the required competencies.
		Sub-total	5.00%				5.00%		5.00%		
		VALIDATED TOTAL	100%				94.55%		94.75%		

a/ But not to exceed the weight assigned per indicator.