| | Component | | | Target | Submiss | sion | GCG Valid | dation | Supporting Documents | Remarks | |
|------|--|---|-------------|--|--|--------|---|--------|--|---|---------|
| C | Objective/Measure | Formula | Weight | 2016 | Actual | Rating | Score | Rating | Supporting Documents | Remarks | |
| SO 1 | Enhance Customer/Stake | holders Satisfaction in Li | ne with the | Mandates of Trans | Co . | | | | | | |
| SM 1 | Satisfaction rating based on a survey conducted by a third party | Five-point satisfaction scale. At least 4 rating to be considered satisfactory | 5% | Satisfactory Rating | 4.01 with adjectival rating of Satisfactory | 5% | 4.01 | 5.00% | 2016 Customer Satisfaction for the National Transmission Corporation prepared by: Human Development Program, Development Academy of the Philippines | The survey was conduct sectors with respective shown below: Respondent Sector NGCP RE Developers- REPA RE Developers-FIT Incentives Business Locators AFAB/BCEZ Service Quality Index | |
| SO 2 | Ensure Continuous Supp | ly of Electricity in the Mai | n Grid Thro | ugh NGCP | | | | | MAN STREET | THE WATER | |
| SM 2 | System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function) | SA=The sum of all circuit hours available / (Number of circuits) x (Number of hours in period) | 2.50% | Luzon (99.19%) Visayas (99.52%) Mindanao (99.53%) | Average Luzon (99.28%) Visayas (99.78%) Mindanao (99.77%) | 2.50% | Luzon (99.28%) Visayas (99.78%) Mindanao (99.77%) | 2.50% | TransCo Annual Grid Operations Report [Comparative 2015- 2016 System Interruption Severity Index (SISI) By Region] | Validated with internal | docume |
| SM 3 | System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-minutes) of a single delivery point or a system) | Ratio of the unserved energy to the system peak load: SISI={[MW lost x duration(min)]/System Peak Load (MW)} x 100% | 2.50% | Luzon (17.96 mins.) Visayas (121.83 mins.) Mindanao (30.74 mins.) | Average Luzon (11.993 mins.) Visayas (20.664 mins.) Mindanao (8.823 mins.) | 2.50% | Luzon (11.993 mins.) Visayas (20.664 mins.) Mindanao (8.823 mins.) | 2.50% | TransCo Annual Grid Operations Report 2016 Comparative 2015- 2016 System Availability] | Validated with internal o | documen |

| | W.S. | Compone | Target | Submis | sion | GCG Vali | dation | Supporting Documents | Remarks | | |
|--------------------------|------|--|--|-------------|--------------------|--|---------------|----------------------|----------|---|--|
| | 0 | Objective/Measure Form | | Weight | 2016 | Actual | Rating | Score | Rating | dapperting becaments | Remarks |
| | SO 3 | Ensure Uninterrupted Ac | cess for the Operation an | d Maintenar | nce by the NGCP o | of the Existing Tra | nsmission Lir | nes and Other Fac | cilities | | |
| | SM 4 | No. of ROW Claims/Cases Approved for Settlement or Expropriation Cases Initiated | Σ No, of ROW Claims/Cases Approved for Settlement | 10% | 5 | - 35 | 10.00% | 4 | 9.00% | Summary of claims/cases approved for settlement/authority to pay as of December | There were four (4) ROW claims approved for settlement and thirty-one (31) expropriation cases filed in |
| DERS | | | Σ No, of Expropriation Cases Initiated | | 29 | | | 31 | | 31, 2016Status of expropriation cases as of December31, 2016 | court. Total claims amounted t |
| CUSTOMERS/STAKEHOLDERS | SM 5 | Presentation of comprehensive time-bound action plans on: a) how to address the ROW claims issues and to provide options on how to hasten the resolution of claims b) how to address issues on ROW claims validation | • | 3% | Signing of MOU | TransCo Board Approved the deletion of signing of | 0% | 3 | 0.00% | | The matters for inclusion in the planned MOUs were instead included in the outsourcing of survey activities on existing transmission facilities. |
| | SO 4 | Efficient Administration of | of the Feed-In Tariff (FIT) | Allowance F | und | | | | | | |
| | SM 6 | Timely release of payments to Renewable Energy (RE) developers | No. of months payment made on payment date/total number of months | 3% | 90% | 100% timely release of payments to RE developers | 3% | 100% | 3.00% | Summary of Payments to RE Developers Land Bank of the Philippines (LBP) Certificate of Payment | TransCo collected P6,580,886,755.95, net of kWh Sales in 2016. All payments were made on due date. |
| လ္ဆလ္သ | SO 5 | Ensure NGCP's Impleme | ntation of Corrective Action | ons Based f | rom the Findings t | y TransCo | | | | | |
| CUSTOMERS, TAKEHOLDER | SO 5 | Total number of major findings/ observations corrected ³ | ∑ No. of major findings/observations corrected over total agreed major observations for correction | 4% | 70% | 73.10% | 4% | 73.10% | 4.00% | Summary of CY2016 Inspections Report of Major Observations for CY2016 | For the year ended 2016, 1,478 out of 2,022 major findings/observations were corrected or closed by NGCP. |

³ Major observations are deficiencies and defects that can affect the quality and reliable delivery of transmission service. Henceforth, all major observations/findings will be submitted to ERC.

| | | Compon | ent | John W. | Target | Submis | sion | GCG Vali | dation | Supporting Documents | Remarks | |
|---------|-------|---|--|---------|---|---|--------|---------------------------------|--------|---|--|---|
| | C | bjective/Measure | Formula | Weight | 2016 | Actual | Rating | Score | Rating | Supporting Decaments | | |
| | SM 8 | Total number of minor findings/observations corrected4 | Σ No. of minor findings/observations corrected over total agreed | 4% | 70% | 73.31% | 4% | 73.31% | 4.00% | Summary of CY2016 Inspections Report of Minor Observations for CY2016 | For the year end- out of 3,267 mino findings/observat corrected or clos | or ions were |
| | | | Subtotal | 34% | | | 31% | | 30% | | | |
| | SO 6 | Ensure TransCo's Financ | ial Viability | | | | | | | | | |
| ICE | SM 9 | Cost Efficiency - TransCo | Controllable OPEX over Revenues | 8% | ₽ 0.02 for every ₽ 1 revenue generated | 0.01855 | 8.00% | 0,01856 | 8.00% | Cost Efficiency Calculation Report for the year ended 31 December 2016. | Controllable OPEX Revenue Cost Efficiency | 9,944.84M P0,01856/ P1 |
| FINANCE | SM 10 | Cost Efficiency – Utility Management Department (UMD) | UMD Expenses over Revenue | 3% | P0.8779 for every P1 revenue generated | 0.7655 | 3% | 0.7655 | 3.00% | Cost Efficiency Calculation Report for the year ended 31 December 2016 Subsidiary Ledgers of UMD OPEX | Details are as fol UMD Expenses Revenue from Economic Zones Efficiency | lows (in millions): # 21.528 28.123 #0.7655/#1 |
| FINANCE | SM 11 | Collection of Revenues re 3 rd Reg. ROW Related Capex ⁵ | Actual amount collected | 2.50% | ₽307.13M | Collected total of P291.69M Issued OR to NGCP on 12/29/16 | 2.37% | ₽291.69M collected amount | 2.37% | Copy of Official Receipt issued by TransCo to NGCP, issued on 29 Dec. 2016 Copy of Manager's Check paid to TransCo dated, 29 Dec. 2016 | Validated with int | ernal documents. |

⁴ Minor observations are deficiencies and defects that do not affect the quality and reliable delivery of the transmission service. ⁵ Based on computed WACC recovery for 3rd regulatory actual ROW payments at 15.04%.

| | | Compon | ent | | Target | Submiss | sion | GCG Vali | dation | Supporting Documents | Remarks | |
|------------------|-------|---|---|---------------|--|---|--------|--------------------------------------|--------|--|--|--|
| | 0 | bjective/Measure | Formula | Weight | 2016 | Actual | Rating | Score | Rating | Capporting Documents | Remarks | |
| | SM 12 | Collection Efficiency (UMD Ecozones) | (Total Collections over Total Receivables) X 100 (UMD) | 3.50% | 99.48% | 99.49% | 3.50% | 99.49% | 3.50% | TransCo-UMD Collection Efficiency Report as of December 2016 TransCo-Baguio Ecozone and TransCo- AFAB Comparative Statistics Report on Power Distribution as of December 2016 | Out of P1,469,191,493.48 receivables, P1,461,702,976.14 were collected. | |
| | SM 13 | Determination and monitoring of the Estimated Recovery Payment under the Concession Agreement | N/A | | Submission of Board- approved plan and semestral monitoring reports | Board- approved on 20 Dec 2016 | 0% | Board- approved on 20 Dec 2016 | 0.00% | Board Resolution No. TC2016-016 dated 20 Dec. 2016 Recovery Payment Mechanism Report submitted to the Board Technical Committee | Validated with internal documents | |
| | | | Subtotal | 17% | | | 16.87% | | 16.87% | | | |
| | SO 7 | Enhance Performance or | n Mandated Roles and Res | sponsibilitie | s | | | | | | | |
| SS | SM 14 | Collection Efficiency (FIT-All) | Fit-All Fund Collection over Total Fit-All Fund Receivables | 3% | 92.50% | 93.75% Collected | 3% | 93.75% | 3.00% | Summary of FIT-All Collection as of 31 December 2016 | Out of P 7,019,367,327 Fit-All Receivables for 2016, TransCo collected (with Energy Kwh Report) P 6,580,886,756. | |
| INTERNAL PROCESS | SM 15 | Availability Factor (Measures the electrical power readily available to customers of BCEZ and AFAB) | (Period Hours - Outage Hours) / Period Hours X 100 | 4% | 99.96% | 99.97% | 4% | 99.97% | 4.00% | Monthly Report on Economic Zones 2016 UMD Availability Factor Computation | Validated with internal documents. | |
| INTE | SM 16 | Technical Review/Assessment of Projects | Ratio of projects | 5% | 85.00% | 100% of projects reviewed (5 out of 5) | 5% | 100% | 5.00% | Copy of ERC Applications Technical Review and Assessment Monitoring Sheet | Out of 5 ERC Applications by NGCP in 2016, 5 technical reviews were completed. | |

| | Compon | ent | | Target | Submiss | sion | GCG Valid | dation | Supplied Boundary | Remarks |
|--------|---|--|--------|--|--|--------|--|--------|--|-------------------------------------|
| | Objective/Measure | Formula | Weight | 2016 | Actual | Rating | Score | Rating | Supporting Documents | |
| SM 17 | No. of inspection conducted in accordance with the Annual Inspection Schedule, and aligned with the Board approved COB, including | ∑ No. of inspection conducted to NGCP facilities in accordance with the Annual | 8% | 70 | 70 | 8% | 70 | 8,00% | TransCo's Letter to DOE, re: Request for Certification on TransCo's Conducted Inspection of Transmission Assets and Projects for CY2016 | All inspections were conducted 2016 |
| | approved COB, including Projects Under Construction and New Projects | with the Annual Inspection Schedule | | | | | | | Observation reports to NGCP on the inspection activities. | |
| | | | | | | | | | Annual Inspection Schedule | |
| SM 18 | No. of ROW Claims Validated | ∑ Actual number of ROW claims validated | 5% | 193 | 195 | 5% | 195 | 5.00% | Status of ROW Claims Validation as of December 31, 2016 Actual ROW Claims | Validated with internal documents |
| SM 19 | Length of Transmission Lines Surveyed | ∑ Actual length of Transmission Lines | 6% | 245 kms | 245.12 kms | 6% | 245,12 kms | 6.00% | Report on the length of transmission line surveyed as of December 31, 2016. Sample Sketch Plans covering 245.12 kms of transmission lines surveyed | Validated with internal document |
| SM 19A | Presentation of comprehensive time-bound action plans on how to address the issues in the survey of Transmission Lines | N/A | 5% | Completion of Parcellary Survey for Schedule (1) Kadampat SS- San Manuel SS-San Jose SS 500Kv T/L & Schedule (2) Banilad SS- Naga SS- Suba SS 138Kv T/L | Schedule 1 – Field Survey completed. (As-Built Plan) Schedule 2 – Field Survey completed. (As-Built Plan) | 5% | Schedule 1 – Field Survey completed. (As-Built Plan) Schedule 2 – Field Survey completed. (As-Built Plan) | 5.00% | Final Index Maps of Tower Sites (As-Built Plans) | Validated with internal document |

| | | Compon | ent | | Target | Submiss | ion | GCG Valid | dation | Supporting Documents | Remarks | |
|---------------------|--|--|---|---------------|--------------------------------------|---|--------------|---|--------------|---|--|------------|
| | o | bjective/Measure | Formula | Weight | 2016 | Actual | Rating | Score | Rating | Supporting Documents | | |
| | SO 8 | Divest Remaining Sub-tra | ansmission Assets (STAs |) to Qualifie | d Distribution Utili | ties Even as the O | peration and | Maintenance of S | uch Assets a | re Already Transferred to NG | СР | |
| | | | | | | | | | | Copy of Joint Applications filed with the ERC | The following were applications filed wire 2016: | |
| | | | | | | | | | | | Joint Application | Date |
| | SM 20 | Signed Joint Application | Σ No. of Joint Applications Filed with | 4% | 5 | 4 Joint Application | 3.20% | 4 | 3.20% | | VECO- CEBECO II Consortium | 23 May 16 |
| | | | ERC | | | Filing | | | | | CAMELCO- MORESCO II Consortium | 21 June 16 |
| | | | | | | | | | | | MERALCO (Batch 3) MECO | 4 Oct 16 |
| | | | Subtotal | 40% | | | 39.20% | | 39.20% | | MECO | 13 Dec 16 |
| | SO 9 Comprehensively Link Individual Performance to the Goals of the Organization. | | | | | | | | | | MUTTEN | A PERMIT |
| | | | SA (Actual Com | | | | | | | Raw data of computation of baseline competency | | |
| НΤ | | | B | | | | | | | Employee Competency Management System User Guide | | |
| LEARNING AND GROWTH | SM 21 | Ave. Percentage of Required Competencies Met | Where: a=Competency required A=Total no. of competencies required | 4% | Establish a baseline | 95.92% | 4% | 95.92% | 4.00% | Actual validation of its Employee Competency Management System (IT system and software) | Validated with internal documents. | |
| EARNING | | | of position b=Personnel profiled B=Total no. of personnel profiled | | | | | | | TransCo Office Circular No. 2016-04 | | |
| | SM 22 | Rationalization / Restructuring Plan | Pass or Fail | 2.50% | Submission to GCG by June 2016 | Board-approved Reorganization Plan submitted to GCG on 30 Sept 2016 | 2.50% | Board-approved Reorganization Plan submitted to GCG on 30 Sept 2016 | 2.50% | Board-approved Reorganization Plan submitted to GCG | | |

| | Component | | | | Submission | | GCG Validation | | Supporting Documents | Remarks |
|-------|------------------------|--------------|--------|-----------|--|--------|--|--------|---|--|
| O | bjective/Measure | Formula | Weight | 2016 | Actual | Rating | Score | Rating | Supporting Documents | Remarks |
| SM 23 | ISO Certification 9001 | Pass or Fail | 2.50% | Certified | Notice of Award given to TUV Rheinland | 0.00% | Notice of Award given to TUV Rheinland | 0.00% | Timeline of Procurement of Supply of Professional Service for the Pre-Assessment, Assessment and Surveillance Audits of TransCo's Quality Management System Notice of Award given to TUV Rheinland | TransCo requested revision of target to "Award of ISO Certification Contract". The appeal was made considering the two failed biddings on 16 May and 12 August 2016. It was noted that TransCo issued a Notice of Award to TUV Rheinland on 11 October 2016. |
| | | Subtotal | 9.00% | | | 6.50% | | 6.50% | | |
| | | | | 93.57% | | 92.57% | | | | |