

NATIONAL FOOD AUTHORITY (NFA)  
Validated 2023 Performance Scorecard

Component						NFA Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
SOCIAL IMPACT	SO 1	Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers										
					300,000 MT and Above = 20%							
					250,001 MT to 299,999 MT = 18%							
					200,001 MT to 250,000 MT = 16%			June 2023: 60,844 MT		Regional Stocks Report	The validated accomplishment refers to the actual performance as of 30 June 2023 and 31 December 2023, where the validated annual rating is based on the average of the semestral ratings. The details are presented in <b>Appendix 1</b> .	
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	150,001 MT to 200,000 MT = 14%	300,000 MT	76,882 MT	5%	December 2023: 48,676	2.5%		Monthly Ending Stock Inventory Report
					100,001 MT to 150,000 MT = 10%					Palay and Local Rice Stock Balance Inventory		
					50,000 MT to 100,000 MT = 5%					Stock Inventory per Province per Month for selected regions		
					Below 50,000 MT = 0% <sup>1</sup>							

<sup>1</sup> Rating will be applied on actual performance as of 30 June 2023 and 31 December 2023. Annual rating will be computed based on the average of semestral ratings.

and



## Validated 2023 Performance Scorecard (Annex A)

Component						NFA Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50% to 100% = 15% <99.50% to 99% = 10% <99% to 98% = 5% <98% = 0% <sup>2</sup>	100%	99.998%	15%	99.998%	15%	Memorandum on National Quality Assessment (QUASAR) Report of NFA Stocks  Branch and Regional Stock Reports per Commodity and Variety of Stock	The validated accomplishment refers to the average percentage of total stocks maintained in good and consumable condition. It should be clarified, however, that the validated annual rating is based on the average of monthly ratings. The details are provided in <b>Appendix 2</b> .
	Sub-total			35%				20%		17.5%		
STAKEHOLDERS	SO 2 Availability of Rice-Grain During Emergencies and Calamities											
	SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies <sup>3</sup>	20%	(Actual / Target) x Weight	100%	575 out of 633 requests have been served	18.17%	Cannot Be Validated	0%	TAT Monitoring Reports  Transaction Documents  Citizen's Charter	Review of documents showed the following: <ul style="list-style-type: none"><li>Transactions presented in the Phase 1 TAT Monitoring Report cannot be matched with the transactions presented in the Phase 2 TAT Monitoring Report, hence, the total TAT cannot be computed and verified; and</li><li>Inconsistent details in the TAT Monitoring Report vis-à-vis the transaction</li></ul>

<sup>2</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

<sup>3</sup> As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Red Tape Authority (ARTA).



Validated 2023 Performance Scorecard (Annex A)

Component							NFA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
FINANCIAL												documents of randomly selected accounts (i.e., date and/or time indicated in the monitoring report did not match the date and/or time reflected in the transaction documents; there is no time reflected in the transaction documents).
	SO 3 Sustain Client Satisfaction											
	SM 4	Percentage of Satisfied Customers	Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If Less Than 80% = 0%	90%	99.42%	10%	99.42%	10%	Harmonized Client Satisfaction Measurement (CSM) Results of GOCCs Covered by R.A. 10149 as endorsed by the Anti-Red Tape Authority (ARTA)	The result is based on the responses of clients availing NFA's external services only. The CSM score refers to the percentage of respondents who rated 'Agree' and 'Strongly Agree' for <i>Service Quality Dimension 0: "I am satisfied with the service that I availed"</i> .
		Sub-total		30%				28.17%		10%		
FINANCIAL	SO 4 Improve Cost Efficiency											
	SM 5	Minimize Net Operating Loss	Total Revenues – Current Operating Expenses <sup>4</sup>	10%	All or Nothing	Less than or equal to ₱7.5 Billion (Net Loss)	(₱6.04 Billion)	10%	(₱6.04 Billion)	10%	2023 COA Annual Audit Report Statement of Financial Performance	NFA's Net Operating Loss for 2023 was ₱6,041,138,636.

<sup>4</sup> Financial assistance/subsidy, gains/losses on foreign exchange and PPE, sale of unserviceable property and loss on sale/redemption/transfer of investment are excluded.

One



Validated 2023 Performance Scorecard (Annex A)

Component						NFA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating		
SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / DBM-Approved Corporate Operating Budget from Subsidy (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	90%	16.60%	0.40%	4.22%	0.12%	2023 COA Annual Audit Report  2023 DBM-Approved COB Budget Utilization Rate Reports	The validated accomplishment was based on the actual obligations amounting to ₱0.38 Billion and DBM-Approved COB from subsidy of ₱9 Billion, both net of PS cost.  This measure covers the 2023 subsidy only and does not include the remaining subsidy from 2022.
SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursements / Total Obligations (Both Net of PS Cost)	5%	(Actual / Target) x Weight	90%	96.50%	4.80%	100%	5%		The validated accomplishment was based on the actual disbursements amounting to ₱0.38 Billion and total obligations of ₱0.38 Billion, both net of PS cost.  This measure covers the 2023 subsidy only and does not include the remaining subsidy from 2022.
SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements / Total COB from Internally Generated Fund (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	90%	74.50%	1.90%	74.41%	2.07%		The validated accomplishment was based on the actual disbursements amounting to ₱3.418 Billion and DBM-approved COB from corporate funds equal to ₱4.594 Billion, both net of PS cost.
Sub-total			20%				7.1%		17.19%		

oml



Component						NFA Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
LEARNING & GROWTH	SO 5 Establish Quality Management System (QMS)											
	SM 7	Attain ISO 9001:2015	Actual Accomplishment	2.5%	All or Nothing	Maintain Existing ISO 9001:2015 Certification	Maintain existing ISO 9001:2015 Certifications Region 1 and Region 3	2.5%	ISO 9001:2015 Certification for NFA Regional Offices I and III Maintained	2.5%	ISO 9001:2015 Certifications Third-Party Audit Reports	Surveillance audits for NFA Regional Offices I and III were conducted on 20 and 21 December 2023.
				2.5%	All or Nothing	Obtain New ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Obtain ISO Certification NFA Region 6 and Iloilo Branch Office	2.5%	ISO 9001:2015 Certification for NFA Regional Office VI and Iloilo Branch Office Attained	2.5%		The certification audit for NFA Regional Office VI and Iloilo Branch was conducted on 12-13 December 2023. Based on the Audit Report, there were no non-conformities identified for the audited units. The report also indicated that the audit team recommends the grant of ISO 9001 certificate.
	SO 6 Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure											
	SM 8	Percentage Completion of the ISSP	Total Number of Deliverables <sup>5</sup> Due for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual / Target) x Weight	100% Attainment of 2023 Deliverables (Based on the DICT Approved ISSP 2023-2025)	AFMECH Program Capacity Building for NFA Engineers on Geo- Tagging Technology	2.50%	IS Target for 2023 not accomplished.	0%	DICT - Endorsed ISSP 2021-2023 Timeline of Activities related to the ISSP, including supporting documents	Target based on the DICT-endorsed 2021-2023 ISSP (amended) was not accomplished.

<sup>5</sup> Deliverables refer to systems (applications).

JML




Validated 2023 Performance Scorecard (Annex A)

Component							NFA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure			Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating		
	SM 9	Improve Competency Baseline of the Organization	Competency Baseline 2023 <sup>6</sup> – Competency Baseline 2022	5%	All or Nothing	Improvement in the Competency Baseline of the Organization	NFA Competency Baseline for 2023 is 2.96%. This is 1% higher than 2022 Competency Baseline which is at 25.95%	5%	Competency Baseline Improved	5%	Excel File of the Computation of the 2023 Competency Baseline	NFA's 2023 competency baseline is 296.39%, which is 0.48% higher than the 2022 competency baseline of 294.98%.
							Competency Matrix					
							Competency-Based Job Description					
											Competency Assessment Forms of randomly selected employees	
			Sub-total	15%				12.5%		10%		
			TOTAL	100%				77.77%		54.69%		

Annex A Reviewed and Certified Correct by:

  
**ATTY. MARICOR E. LACAMBACAL**  
Director IV  
Corporate Governance Office C

  
**JAENA M. ROSAL**  
Director III  
Corporate Governance Office C

<sup>6</sup> The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{b=1}^B \left[ \frac{\sum_{a=1}^A \left( \frac{\text{Actual Competency Level}}{\text{Required Competency Level}} \right)_a}{A} \right]_b}{B}$$

, where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled.

SM 1: BUFFER STOCKS MAINTAINED

MONTH	BUFFER STOCK LEVEL (IN METRIC TONS)	RATING
January	104,788	10%
February	103,071	10%
March	99,051	5%
April	100,117	10%
May	85,102	5%
June	60,844	5%
July	50,948	5%
August	43,635	0%
September	44,240	0%
October	60,227	5%
November	57,130	5%
December	48,676	0%
Average of June and December Rating		2.50%

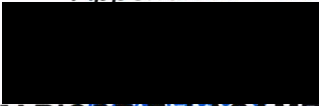



SM 2: STOCKS MAINTAINED IN GOOD & CONSUMABLE CONDITION

MONTH	CONSUMABLE STOCKS*	NON-CONSUMABLE STOCKS*	PERCENTAGE OF GOOD STOCKS	VALIDATED RATING
January	2,716,001	55	99.998%	15%
February	2,688,928	166	99.994%	15%
March	2,540,319	166	99.993%	15%
April	2,531,297	166	99.993%	15%
May	9,338,840	166	99.998%	15%
June	1,721,940	226	99.987%	15%
July	1,278,516	603	99.953%	15%
August	945,217	329	99.965%	15%
September	1,055,716	323	99.969%	15%
October	1,594,553	361	99.977%	15%
November	1,539,386	378	99.975%	15%
December	1,311,674	292	99.978%	15%
Average			99.982%	15%

\*in 50 kilogram-bags

Appendices 1 and 2 Reviewed and Certified Correct by:

  
ATTY. MARICOR E. LACAMBACAL  
Director IV  
Corporate Governance Office C

  
JAENA M. ROSAL  
Director III  
Corporate Governance Office C