

**METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE (MWSS-CO)**  
**Revalidated 2022 Performance Scorecard**

| Component   | Target  |  |                                     | GOCC Submission |          | GCG Validation |        | Supporting Documents | Remarks  |  |           |      |           |              |                  |     |              |     |          |       |              |
|---|---|--|-------------------------------------|-----------------|----------|----------------|--------|----------------------|--|--|-----------|------|-----------|--------------|------------------|-----|--------------|-----|----------|-------|--------------|
|   | Objective/Measure   | Formula  | Wt.                                 | 2022            | Actual   | Rating         | Score  |                      |  | Rating   |           |      |           |              |                  |     |              |     |          |       |              |
| SOCIAL IMPACT   | <b>SO 1 Augment the Current Water Supply Capacity in Light of Increasing Water Demand</b> |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
|   | SM 1  | Water Supply Capacity (MLD)  | Total water capacity of all systems | 10%             | 4,514.70 | 4,697.55       | 10%    | 4,482.03             | 9.93%  | <ul style="list-style-type: none"> <li>Total water supply capacity signed by MWSS Administrator</li> </ul> <table border="1"> <thead> <tr> <th>Source</th> <th>MLD</th> </tr> </thead> <tbody> <tr> <td>Angat</td> <td>4,000</td> </tr> <tr> <td>Putatan WTPs</td> <td>300</td> </tr> <tr> <td>Cardona WTPs</td> <td>100</td> </tr> <tr> <td>Deepwell</td> <td>82.03</td> </tr> <tr> <td><b>Total</b></td> <td><b>4,482.03</b></td> </tr> </tbody> </table> <p>The breakdown of the total water supply capacity are as follows:</p> <p>The submitted figures under fixed water sources, i.e., Angat Dam and Laguna Lake pertain to the capacity of the water sources that was actually utilized for the year, whereas this indicator should measure the maximum water supply capacity.</p> | Source    | MLD  | Angat     | 4,000        | Putatan WTPs     | 300 | Cardona WTPs | 100 | Deepwell | 82.03 | <b>Total</b> |
| Source  | MLD   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| Angat   | 4,000   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| Putatan WTPs  | 300   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| Cardona WTPs  | 100   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| Deepwell  | 82.03   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| <b>Total</b>  | <b>4,482.03</b>   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| <b>SO 2 Improve Environmental Health through Increased Sewerage and Sanitation Coverage</b> |   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| SM 2  | Percentage of Sewerage Coverage   | Actual Population Connected to Sewerage System over Target Population Connected to Sewerage System | 5%                                  | 40.36%          | 63.79%   | 5%             | 63.79% | 5%                   | <ul style="list-style-type: none"> <li>Detailed breakdown of actual population connected to sewerage systems in East and West Zone Concession areas</li> <li>Report from MWCI and MWSI</li> </ul> <p>As of 2022, or 4,743,735 out of 7,436,590 (63.79%) customers were connected to the sewerage system, as follows:</p> <table border="1"> <tbody> <tr> <td>MWCI</td> <td>2,586,909</td> </tr> <tr> <td>MWSI</td> <td>2,156,826</td> </tr> <tr> <td><b>Total</b></td> <td><b>4,743,735</b></td> </tr> </tbody> </table> | MWCI   | 2,586,909 | MWSI | 2,156,826 | <b>Total</b> | <b>4,743,735</b> |     |              |     |          |       |              |
| MWCI  | 2,586,909   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| MWSI  | 2,156,826   |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |
| <b>Total</b>  | <b>4,743,735</b>  |  |                                     |                 |          |                |        |                      |  |  |           |      |           |              |                  |     |              |     |          |       |              |

| Component         |   | Target   |  | GOCC Submission |        | GCG Validation |        | Supporting Documents | Remarks |   |   |           |      |         |              |                  |
|-------------------|---|--|--|-----------------|--------|----------------|--------|----------------------|---------|---|---|-----------|------|---------|--------------|------------------|
|                   |   |  |  | Actual          | Rating | Score          | Rating |                      |         |   |   |           |      |         |              |                  |
| Objective/Measure | Formula   | Wt.  | 2022   |                 |        |                |        |                      |         |   |   |           |      |         |              |                  |
| SOCIAL IMPACT     | SM 3  | Acceptance Rate of Population Offered with Sanitation Services | Actual Population Served with Sanitation Services over Population Offered with Sanitation Services | 5%              | 65.17% | 76.38%         | 5%     | 76.38%               | 5%      | <ul style="list-style-type: none"> <li>Detailed breakdown of the no. of population offered and the no. of population who availed of the desludging services</li> </ul> <table border="1"> <tr> <td>MWCI</td> <td>1,891,519</td> </tr> <tr> <td>MWSI</td> <td>578,179</td> </tr> <tr> <td><b>Total</b></td> <td><b>2,403,293</b></td> </tr> </table> <p>As of 2022, 76.38% or 2,403,293 out of 3,146,573 customers availed of the desludging services, broken down as follows:</p> | MWCI  | 1,891,519 | MWSI | 578,179 | <b>Total</b> | <b>2,403,293</b> |
|                   | MWCI  | 1,891,519  |  |                 |        |                |        |                      |         |   |   |           |      |         |              |                  |
| MWSI              | 578,179   |  |  |                 |        |                |        |                      |         |   |   |           |      |         |              |                  |
| <b>Total</b>      | <b>2,403,293</b>  |  |  |                 |        |                |        |                      |         |   |   |           |      |         |              |                  |
| <i>Subtotal</i>   |   | 20%  |  |                 | 20%    |                | 19.93% |                      |         |   |   |           |      |         |              |                  |
| STAKEHOLDERS      | <b>SO 3 Ensure Customer Satisfaction in MWSS Service Delivery Areas</b> |  |  |                 |        |                |        |                      |         |   |   |           |      |         |              |                  |
|                   | Percentage of Satisfied Customers                                       |  |  |                 |        |                |        |                      |         |   |   |           |      |         |              |                  |
|                   | SM 4  | a. Water Concessionaires                                       | Number of respondents who gave at least a <i>Satisfactory</i> rating / Total number of respondents | 2.5%            | 90%    | 100%           | 2.5%   | 100%                 | 2.5%    | <ul style="list-style-type: none"> <li>2022 Customer Satisfaction Survey</li> <li>30 sample questionnaires</li> </ul>   | 39 of 39 (100%) respondents were satisfied with MWSS-CO's services. |           |      |         |              |                  |
|                   |   | b. Water Consumers   |  | 2.5%            | 90%    | 100%           | 2.5%   | 100%                 | 2.5%    |   | 32 of 32 (100%) respondents were satisfied with MWSS-CO's services. |           |      |         |              |                  |
| <i>Subtotal</i>   |   | 5%   |  |                 | 5%     |                | 5%     |                      |         |   |   |           |      |         |              |                  |

| INTERNAL PROCESS | Component  |  |     | Target | GOCC Submission   |        | GCG Validation |        | Supporting Documents  | Remarks  |
|------------------|--|--|-----|--------|---|--------|----------------|--------|---|--|
|                  | Objective/Measure                                | Formula  | Wt. | 2022   | Actual  | Rating | Score          | Rating |   |  |
| SO 4             | Ensure Continued Water Security Legacy Framework |  |     |        |   |        |                |        |   |  |
|                  | Construction of Major Infrastructure Projects    |  |     |        |   |        |                |        |   |  |
| SM 5             | New Centennial Water Supply Source (NCWS-KDP)    | Percentage of contract work accomplished based on project timeline | 10% | 29.92% | 20.034%   | 6.7%   | 20.034%        | 6.7%   | <ul style="list-style-type: none"> <li>Progress Report as of 31 December 2022</li> </ul>  | Based on the Detailed Progress % Accomplishment of the New Centennial Water Source – Kaliwa Dam Project by China Energy Engineering Corporation, the Project was 20.034% complete as of 31 December 2022.  |
| SM 6             | Bulacan Bulk Water Supply Project (BBWSP)        | Percentage of contract work accomplished based on project timeline | 20% | 87%    | Construction was delayed due to the breakdown in discussions with the contractor<br><br>[Measure requested for exclusion] | 0%     | -              | -      | <ul style="list-style-type: none"> <li>Revised Implementation Schedule</li> <li>Letter from LCWDC re Status of BBWSP Stage 3a-1 and 3a-2</li> <li>Letters to NWRB Pending Rights Water Application</li> </ul> | Measure excluded.<br><br>LCWDC informed MWSS-CO that it is impossible to timely implement the construction of the project due to the COVID-19 pandemic, which it declared as a <i>force majeure</i> event.<br><br>The MWSS Board approved the time extension requested by LCWDC, through Board Resolution No. 2022-162-CO which will move the completion date from 15 January 2023 to 15 January 2025. |

Revalidated 2022 Performance Scorecard

|                     | Component         |  |  | Target | GOCC Submission                             |   | GCG Validation |  | Supporting Documents | Remarks   |   |
|---------------------|-------------------|--|--|--------|---|---|----------------|--|----------------------|---|---|
|                     | Objective/Measure | Formula  | Wt.  | 2022   | Actual                                      | Rating  | Score          | Rating   |                      |   |   |
| INTERNAL PROCESS    | SM 7              | Aqueduct No. 7 (AQ7)                                     | Milestone  | 15%    | Issuance of Notice to Commence Construction | Notice of the Commencement Date for the Construction Phase dated 21 December 2022 | 15%            | Notice of the Commencement Date for the Construction Phase | 15%                  | <ul style="list-style-type: none"> <li>Notice of the Commencement Date for the Construction Phase dated 21 December 2022</li> </ul>   | Based on the Notice of the Commencement dated 21 December 2022, the construction phase has formally started.  |
|                     | SO 5              | <b>Integrated Watershed Management System</b>            |  |        |   |   |                |  |                      |   |   |
|                     | SM 8              | Reforestation of the Angat, Ipo, La Mesa Watershed Areas | Number of hectares reforested and protected  | 5%     | 150   | 363 ha.   | 5%             | 257.74 ha.   | 5%                   | <ul style="list-style-type: none"> <li>DENR-NCR Memo re Submission of Report on the Maintenance and Protection (M&amp;P) of NGP Sites Replanted in the Year 2022</li> </ul> | Based on the submitted copy of the DENR-NCR Memo re Submission of Report on the Maintenance and Protection (M&P) of NGP Sites Replanted in the Year 2022 dated 13 December 2022, 257.74 hectares were replanted, maintained, and protected. |
|                     | Sub-total         |  |  | 50%    |   |   | 26.70%         |  | 26.70%               |   |   |
| LEARNING AND GROWTH | SO 6              | <b>Nurture a More Efficient and Effective Workforce</b>  |  |        |   |   |                |  |                      |   |   |
|                     | SM 9              | Percentage of Employees Meeting Required Competencies    | Number of personnel who met all the required competencies over Total number of personnel | 5%     | 50%   | 80%   | 5%             | 78.85%   | 5%                   | <ul style="list-style-type: none"> <li>Competency Assessment Report</li> <li>Sample individual assessment forms</li> </ul>  | 78.85% or 82 out of 104 employees met the required competencies.  |

Revalidated 2022 Performance Scorecard

| Component           |         |   |                               | Target | GOCC Submission     |                             | GCG Validation |   | Supporting Documents | Remarks   |  |
|---------------------|---------|---|-------------------------------|--------|---------------------|-----------------------------|----------------|---|----------------------|---|--|
| Objective/Measure   | Formula | Wt.                                       | 2022                          | Actual | Rating              | Score                       | Rating         |   |                      |   |  |
| LEARNING AND GROWTH | SM 10   | Information Systems Strategic Plan (ISSP) | Number of systems implemented | 5%     | 2<br>(DMS and HRIS) | DMS – deployed in Feb. 2022 | 2.5%           | 1 | 2.5%                 | <ul style="list-style-type: none"> <li>• Memo re Deployment of the DMS</li> <li>• Memo dated 27 June 2022 re Submission of TOR to BAC</li> <li>• BAC Resolutions</li> <li>• Invitation to Bid</li> <li>• Supplemental/Bid Bulletin No. 2</li> <li>• Memo dated 28 November 2022</li> <li>• Timeline of Activities (HRIS)</li> </ul> | <p>The allotted weight of 2.5% to HRIS is excluded.</p> <p>The DMS was already deployed in February 2022. In the walkthrough of the system during the onsite validation, it was noted that the DMS processes incoming and outgoing documents.</p> <p>As to the HRIS, in assessing the MWSS-CO's request for exclusion of the 2.5% weight, the Governance Commission revisited and considered the HRIS timeline originally submitted by MWSS-CO during the 2022 PES target setting. The bidding process was conducted in accordance with the procurement timeline of MWSS-CO, hence, the resulting failure of bidding could not be said to be wholly within the control of MWSS-CO. Further, MWSS-CO was able to timely apprise the Governance Commission regarding the justifiable factors which lead to the eventual failure to achieve the target.</p> |
|                     |         |   |                               |        |                     | HRIS – Issuance of NTP      |                |   |                      |   |  |

|  | Component         |                             |   | Target | GOCC Submission           |                           | GCG Validation |                           | Supporting Documents | Remarks   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
|--|-------------------|-----------------------------|---|--------|---------------------------|---------------------------|----------------|---------------------------|----------------------|---|-------------|-----------|---------|-----------|----------------------------|----------|----------------------------|-------|--------------------|-------|-----------|--|----------|--------|-------|-------|--------------|----------|---------------|------------------|
|  | Objective/Measure | Formula                     | Wt.   | 2022   | Actual                    | Rating                    | Score          | Rating                    |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| LEARNING AND GROWTH                    | SM 11             | ISO 9001:2015 Certification | Milestone   | 5%     | Passed surveillance audit | Passed surveillance audit | 5%             | Passed surveillance audit | 5%                   | <ul style="list-style-type: none"> <li>ISO Certificate of first surveillance audit held on 02 December 2022</li> </ul> <p>Based on the Certificate of Attestation from SOCOTEC Certification Philippines, Inc, MWSS-CO has successfully completed the annual surveillance audit conducted on 02 December 2022 and has been recommended for continued certification.</p> <p>The scope of the certification is Public Administration Covering the Project Management Process and the Facilitation of the Project Management Approval Process</p>  |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
|  | Subtotal          |                             |   | 15%    |                           |                           | 12.50%         |                           | 12.50%               |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| SO 7 Ensure Sound Financial Management |                   |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| FINANCE                                | SM 12             | EBITDA                      | Earnings before interest, tax, depreciation, and amortization | 5%     | ₱691.346 Million          | ₱1,109.89 Million         | 5%             | ₱1,044.98 Million         | 5%                   | <ul style="list-style-type: none"> <li>Consolidated Detailed Statement of Financial Performance for 2022 as submitted to COA</li> <li>2022 COA Audit Report</li> </ul> <p>The breakdown of the EBITDA for 2022 is as follows:</p> <table border="1"> <thead> <tr> <th>Particulars</th> <th>Thousands</th> </tr> </thead> <tbody> <tr> <td>Revenue</td> <td>₱1,356.18</td> </tr> <tr> <td>Current Operating Expenses</td> <td>1,582.72</td> </tr> <tr> <td>Other Non-operating Income</td> <td>1.527</td> </tr> <tr> <td>Income Tax Expense</td> <td>37.82</td> </tr> <tr> <td>Add back:</td> <td></td> </tr> <tr> <td>Interest</td> <td>196.40</td> </tr> <tr> <td>Taxes</td> <td>37.82</td> </tr> <tr> <td>Depreciation</td> <td>1,073.59</td> </tr> <tr> <td><b>EBITDA</b></td> <td><b>₱1,044.98</b></td> </tr> </tbody> </table> | Particulars | Thousands | Revenue | ₱1,356.18 | Current Operating Expenses | 1,582.72 | Other Non-operating Income | 1.527 | Income Tax Expense | 37.82 | Add back: |  | Interest | 196.40 | Taxes | 37.82 | Depreciation | 1,073.59 | <b>EBITDA</b> | <b>₱1,044.98</b> |
|  | Particulars       | Thousands                   |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Revenue                                | ₱1,356.18         |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Current Operating Expenses             | 1,582.72          |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Other Non-operating Income             | 1.527             |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Income Tax Expense                     | 37.82             |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Add back:                              |                   |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Interest                               | 196.40            |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Taxes                                  | 37.82             |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| Depreciation                           | 1,073.59          |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
| <b>EBITDA</b>                          | <b>₱1,044.98</b>  |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |
|  |                   |                             |   |        |                           |                           |                |                           |                      |   |             |           |         |           |                            |          |                            |       |                    |       |           |  |          |        |       |       |              |          |               |                  |

Revalidated 2022 Performance Scorecard

| Component         |  |  | Target              | GOCC Submission |        | GCG Validation |        | Supporting Documents           | Remarks  |
|-------------------|--|--|---------------------|-----------------|--------|----------------|--------|--------------------------------|--|
| Objective/Measure | Formula  | Wt.  | 2022                | Actual          | Rating | Score          | Rating |                                |  |
| SM 13             | Budget Utilization: Disbursement Rate of Internally-Generated Fund | (Actual Disbursement - PS cost) over (Total COB - PS cost) | 5%                  | 90%             | 33.80% | 3.76%          | 33.80% | 1.88%                          | <ul style="list-style-type: none"> <li>2022 Budget Utilization Report</li> </ul> |
|                   |  | <i>Subtotal</i>  | 10%                 |                 |        | 8.76%          |        | 6.88%                          |  |
|                   |  | <b>TOTAL EXCLUDED WEIGHTS</b>                              | <b>100% (22.5%)</b> |                 |        | <b>72.96%</b>  |        | <b>71.01%</b>                  |  |
|                   |  | <b>VALIDATED TOTAL</b>                                     | <b>77.5%</b>        |                 |        |                |        | <b>71.01% / 77.5% = 91.63%</b> |  |

  

| Particulars  | Thousands     |
|--------------|---------------|
| Budget       | ₱5,350.16     |
| Disbursement | 1,808.46      |
| MOOE         | 108.19        |
| FinEx        | 651.68        |
| CO           | 1,048.59      |
| <b>BUR</b>   | <b>33.80%</b> |

The accomplishment of the 2022 BUR is retained as follows:

GOCCs should identify and prioritize implementation-ready projects in its budget. It is for the same purpose that the Governance Commission requires GOCCs to provide breakdown as to the components of its COB major budget accounts (i.e., MOOE, Capital Outlay, Financial Expenses).